

**Xerox® Phaser®, Xerox® WorkCentre®  
and Xerox® VersaLink®**  
Small Business-class  
Colour Printers and  
Multifunction Printers



# Phaser® and WorkCentre® Small Business-Class Colour Printers and Multifunction Printers

Evaluator Guide



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# Introducing the Small Business-Class Colour Line-up

## Product Line-up Overview

This Evaluator Guide introduces you to our line-up of small business-class colour, A4 printers and multifunction printers. These are ideal for individuals and small teams of professionals.

To help you select which colour printer or multifunction printer is the right fit for your specific needs, we provide a simple breakdown of the key Xerox advantages, and explain the performance attributes, capabilities, features and detailed specifications for each Xerox® device.

Below is a quick glimpse of the Xerox® colour printers and multifunction printers covered in this Evaluator Guide. You'll find additional details regarding each device's capabilities, features and benefits in the sections that follow.



### Xerox® Phaser® 6020/6022 Colour Printer

- Ideal for 1 to 5 users
- Print up to 10/18 ppm colour, 12/18 ppm black and white
- Recommended monthly print volume: Up to 1,500 pages\*
- 150-sheet paper capacity

Image shown: Phaser 6022



### Xerox® Phaser® 6510 Colour Printer

- Ideal for 2 to 7 users
- Print up to 28 ppm colour and black and white
- Recommended monthly print volume: Up to 3,000 pages\*
- 300-sheet paper capacity, expandable to 850 sheets
- Includes mobile printing support across multiple mobile platforms



### Xerox® VersaLink® C400 Colour Printer

- Ideal for 2 to 10 users
- Print up to 35 ppm colour and black and white
- 5-inch capacitive colour touch screen user interface featuring full customisation and personalisation
- Native cloud connectivity, supporting limitless expansion via the Xerox App Gallery
- Mobile printing support across multiple platforms and NFC Tap-to-Pair
- Recommended monthly print volume: Up to 5,000 pages\*
- 700-sheet paper capacity expandable to 1,250 sheets via optional tray

\* Average Monthly Print Volume – Expected regular monthly throughput.

## Xerox® Colour A4 Printers and Multifunction Printers

Need more performance? Xerox offers a full line of advanced colour printers and multifunction printers for every office and every budget. Visit [www.xerox.com/office](http://www.xerox.com/office) or contact your Xerox® sales representative to learn more.



In this guide



### Xerox® WorkCentre® 6025 Colour Multifunction Printer

- Ideal for 1 to 5 users
- Print / copy / scan / email
- Print up to 10 ppm colour / 12 ppm black and white
- Recommended monthly print volume: Up to 1,500 pages\*
- 160-sheet paper capacity



### Xerox® WorkCentre® 6027 Colour Multifunction Printer

- Ideal for 1 to 5 users
- Print / copy / scan / fax / email
- Print up to 18 ppm colour and black and white
- Recommended monthly print volume: Up to 1,500 pages\*
- 150-sheet paper capacity



### Xerox® WorkCentre® 6515 Colour Multifunction Printer

- Ideal for 2 to 7 users
- Print / copy / scan / fax / email
- Print up to 28 ppm colour and black and white
- Recommended monthly print volume: Up to 3,000 pages\*
- 300-sheet paper capacity, expandable to 850 sheets
- Includes mobile printing support across multiple mobile platforms



### Xerox® VersaLink® C405 Colour Multifunction Printer

- Ideal for 2 to 10 users
- Print / copy / scan / fax / email
- Print up to 35 ppm colour and black and white
- 5-inch capacitive colour touch screen user interface featuring full customisation and personalisation
- Out of the box cloud connections, supporting print from/scan to DropBox™, Google Drive™ and OneDrive® with limitless expansion via the Xerox App Gallery
- Mobile printing support across multiple platforms and NFC Tap-to-Pair
- Single-Pass Duplex Automatic Document Feeder (DADF) with duplex scan speeds up to 27 ipm colour and 52 ipm black and white
- Recommended monthly print volume: Up to 5,000 pages\*
- 700-sheet paper capacity expandable to 1,250 sheets via optional tray

\* Average Monthly Print Volume – Expected regular monthly throughput.

# Xerox® Phaser® and Xerox® WorkCentre® Printers and Multifunction Printers

## Evaluating Your Needs

Consider the capabilities you need and the performance requirements of your office.

When evaluating which colour printer or multifunction printer best addresses your needs, it's important to have a clear understanding of exactly what those needs are.

Do you need a no-frills printer or multifunction printer that connects directly to a single workstation? Or does your workload demand a higher performance device that's designed to support the printing, copying, faxing, scanning and emailing needs of several networked users in a fast-paced environment?

When evaluating your day-to-day office needs, consider these factors:

- Print-only vs. print / copy / scan / fax / email
- Number of users
- Network connectivity
- Output speed
- Recommended monthly print volume
- Paper capacity
- Automatic document feeder
- Automatic two-sided printing
- Maximum print cartridge capacity
- Device dimensions

Consult the following chart for a device-by-device listing of these capabilities and performance attributes on the Xerox® small business-class colour line-up.

## Capabilities/Performance Attributes

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
<b>Functionality</b>	Print	Print	Print	Print, copy, scan, email	Print, copy, scan, fax, email	Print, copy, scan, fax, email	Print, copy, scan, fax, email
<b>Number of Users</b>	Up to 5	Up to 7	Up to 10	Up to 5	Up to 5	Up to 7	Up to 10
<b>Network Connectivity</b>	6020: No 6022: Yes	Yes	Yes	No	Yes	Yes	Yes
<b>Wireless Connectivity</b>	Standard	Optional	Optional	Standard	Standard	Optional	Optional
<b>Output Speed</b> (pages per minute)	Up to 10/18 ppm colour; Up to 12/18 ppm black and white	Up to 28 ppm colour; Up to 28 ppm black and white	Up to 35 ppm colour; Up to 35 ppm black and white	<b>Printing:</b> Up to 10 ppm colour; Up to 12 ppm black and white <b>Copying:</b> Up to 10 ppm colour; Up to 12 ppm black and white	<b>Printing:</b> Up to 18 ppm colour; Up to 18 ppm black and white <b>Copying:</b> Up to 18 ppm colour; Up to 18 ppm black and white	Up to 28 ppm colour; Up to 28 ppm black and white	Up to 35 ppm colour; Up to 35 ppm black and white
<b>Duty Cycle<sup>1</sup></b>	Up to 30,000 pages per month	Up to 50,000 pages per month	Up to 80,000 pages per month	Up to 30,000 pages per month	Up to 30,000 pages per month	Up to 50,000 pages per month	Up to 80,000 pages per month
<b>Recommended Monthly Print Volume<sup>2</sup></b>	Up to 1,500	Up to 3,000	Up to 5,000	Up to 1,500	Up to 1,500	Up to 3,000	Up to 5,000
<b>Paper Capacity</b>	150 sheets	300 sheets standard 850 sheets max	700 sheets standard 1,250 sheets max	160 sheets	150 sheets	300 sheets standard 850 sheets max	700 sheets standard 1,250 sheets max
<b>Automatic Document Feeder</b>	No	No	No	No	Yes	Yes (Single-pass DADF)	Yes (Single-pass DADF)
<b>Automatic Two-sided Printing</b>	Manual	6510N: Optional 6510DN: Standard	C400N: N/A C400DN: Standard	Manual	Manual	6515N: Optional 6515DN, DNI: Standard	C405N: N/A C405DN: Standard
<b>Maximum Print Cartridge Capacity<sup>3</sup></b>	Black: 2,000 Cyan: 1,000 Magenta: 1,000 Yellow: 1,000	Black: 5,500 Cyan: 4,300 Magenta: 4,300 Yellow: 4,300	Black: 10,500 Cyan: 8,000 Magenta: 8,000 Yellow: 8,000	Black: 2,000 Cyan: 1,000 Magenta: 1,000 Yellow: 1,000	Black: 2,000 Cyan: 1,000 Magenta: 1,000 Yellow: 1,000	Black: 5,500 Cyan: 4,300 Magenta: 4,300 Yellow: 4,300	Black: 10,500 Cyan: 8,000 Magenta: 8,000 Yellow: 8,000
<b>Dimensions</b>	<b>6020</b> W: 394 mm D: 304 mm H: 234 mm Weight: 10.9 kg  <b>6022</b> W: 397 mm D: 398 mm H: 246 mm Weight: 12.4 kg	<b>6510N, DN</b> W: 420 mm D: 483 mm H: 347 mm Weight: 23.8 kg	<b>C400</b> W: 491 mm D: 488 mm H: 399 mm Weight: 26 kg	<b>6025</b> W: 410 mm D: 389 mm H: 318 mm Weight: 14.5 kg	<b>6027</b> W: 410 mm D: 439 mm H: 388 mm Weight: 16.9 kg	<b>6515</b> W: 420 mm D: 506 mm H: 500 mm Weight: 30.7 kg	<b>C405</b> W: 432 mm D: 540 mm H: 599 mm Weight: 33 kg

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

<sup>2</sup> Average Monthly Print Volume – Expected regular monthly throughput.

<sup>3</sup> Average standard pages. Declared Yield in accordance with ISO/IEC 19798. Yield will vary based on image, area coverage and print mode.

# Evaluating Output Quality

Take a look at available colour tools and technologies to improve your output.

When evaluating the output quality delivered by the small business-class colour printers and multifunction printers, first determine the types of documents you most frequently produce.

Do you need colour output for simple, non-business critical documents, or is your goal to produce colour business collaterals in-house, such as pamphlets, newsletters and flyers?

Xerox leads the colour printing industry, delivering unrivalled print quality through more than 20 years of technology innovations. Xerox® colour printers and multifunction printers provide all the benefits of black and white performance, plus the competitive advantage of colour when your work demands it.

The following describes the print-quality attributes and features of the Xerox® small business-class of colour printers and multifunction printers.

## Xerox Built-in Colour Technologies

### Xerox® EA Toner

Award-winning, Xerox exclusive EA toner, chemically grown to produce the market's smallest, most uniformly shaped particles, delivers sharper clarity, excellent shadowing and outstanding fine-line detail. It's the same toner used by our high-end, large workteam-class colour printers and multifunction devices.

### Automatic Colour Correction

The automatic colour correction technology selects the best colour settings based on the print job's content to ensure beautiful, accurate colour with every print.

### Colour Adjustment and Calibration Tools

Xerox print drivers feature intuitive controls for adjusting and calibrating colour output, giving you greater control over the appearance of your colour print jobs.

## Industry-standard Colour Specifications / Tools

### Resolution

Print resolution capability is typically measured in dots per inch (dpi). However, a laser "dot" can behave differently depending on the printer. For example, the Xerox® VersaLink® C400 and Xerox® VersaLink® C405 (covered in this guide) deliver up to 600 x 600 x 8 dpi, which produces an amazing 16 shades of colour per pixel. Even though other devices offer higher resolutions, many factors contribute to the print quality. The colour tables applied to the print engine, the achievable colour gamut and colour correction profiles all influence the printed output. Other factors, including the presence or absence of the features that follow, also impact print quality.

### PANTONE® Colour

The PANTONE Matching System is the definitive international reference for selecting, specifying, matching and controlling ink colours. Xerox® printers and multifunction printers with PANTONE Colour calibrated solid-colour simulations enable output to closely approximate predefined colours in a Pantone colour table. This ensures that printed colours consistently match your intended output, which is critical when printing important documents such as letterhead with colour company logos.

### Adobe® PostScript® 3™

PostScript is a page description language that acts as an interpreter inside the printer or multifunction printer. With true Adobe® PostScript® 3™ print language, your documents are printed with the utmost brightness and the truest possible colours and graphics.



## Output Quality Features

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
<b>EA Toner</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Automatic Colour Correction</b>	No	Yes	Yes	No	No	Yes	Yes
<b>Colour Adjustment and Calibration Tools</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Print Resolution (max)</b>	1200 x 2400 dpi enhanced image quality	1200 x 2400 dpi	600 x 600 x 8 dpi	1200 x 2400 dpi enhanced image quality	1200 x 2400 dpi enhanced image quality	1200 x 2400 dpi	600 x 600 x 8 dpi
<b>Copy Resolution (max)</b>	N/A	N/A	N/A	600 x 600 dpi	600 x 600 dpi	600 x 600 dpi	600 x 600 dpi
<b>Scan Resolution (max)</b>	N/A	N/A	N/A	600 x 600 dpi (via User Interface) 1200 x 1200 dpi (via TWAIN)	600 x 600 dpi (via User Interface) 1200 x 1200 dpi (via TWAIN)	600 x 600 dpi - optical	600 x 600 dpi
<b>Fax Resolution (max)</b>	N/A	N/A	N/A	N/A	400 x 400 dpi	400 x 400 dpi	600 x 600 dpi
<b>Pantone® Colour Calibrated Solid-colour Simulations</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Adobe® Postscript® 3™</b>	<b>6020:</b> GDI <b>6022:</b> PostScript 3 emulation	Yes	Yes	GDI	PostScript 3 emulation	Yes	Yes

# Evaluating Productivity

## Printing and Copying

Consider efficiency tools to enhance printing and copying capabilities.

The basic printing and copying productivity that a device can deliver is a critical consideration when evaluating which colour printer or multifunction printer to purchase for your office.

Does the device deliver the level of performance required to support the demands of a busy single user or small workteam?

Does it offer the flexibility to create more office document possibilities? Can it be expanded in the future to include additional features for your increasing workload, such as expanded memory?

Are there work-saving features designed to improve office efficiency?

Look for the following performance attributes and helpful features when comparing our line-up of small business-class Xerox® colour printers and multifunction printers.

### Performance

#### Output Speed

Measured in pages-per-minute (ppm), a device's output speed is specified for both colour and black and white pages.

#### First-page-out Time

For average print jobs of three pages or less, the most important specification is first-page-out time, which is the time it takes for the device to receive and process print or copy data and produce the first page.

#### Adobe® PostScript® 3™

PostScript is a page description language that acts as an interpreter inside the printer or multifunction printer. As processing occurs within the device, there is less network traffic and increased efficiency.

#### PCL®

PCL (Printer Command Language) is a page description language that functions in similar fashion to that of Adobe PostScript. Most commonly found with colour printers and multifunction printers are PCL versions 5c, 5e and/or 6.

#### Processor

The faster a device's internal processor (measured in MHz), the quicker it is to print complex documents.

### Flexibility

#### Expandable Memory

Several of the printers and multifunction printers discussed in this guide allow the installation of additional RAM, which increases a device's print productivity and enables more advanced features.

#### Automatic Two-sided Printing

With automatic two-sided printing, multipage print jobs are automatically printed on the front and back side of each sheet of paper for increased efficiency and reduced paper usage.

#### Booklet Printing

With booklet printing, a printer or multifunction printer formats printed documents, such as brochures or handouts, for folding into booklets to create professional-looking collaterals in-house.

#### N-up Printing, N-up Copying

With N-up printing and N-up copying, multiple pages are reduced in size and then printed/copied on a single sheet of paper. This feature is especially useful when outputting presentations or numerous thumbnail images, or when trying to conserve paper.

#### Poster Printing, Poster Copying

Poster printing and poster copying enlarge an image by printing/copying portions of it onto multiple pages, which can be secured together to create a poster.

#### ID Card Copy

Copy both sides of an ID card, driver's license or other small document and print onto a single sheet of paper.

#### Run Black

When one or more colour toner cartridges become depleted, the Run Black feature allows the printer or multifunction printer to continue printing black and white documents without interruption.

### Work-saving Features

#### RAM Collation

By using the printer's or multifunction printer's RAM to collate multiple sets of multipage print jobs, RAM collation eliminates the need to manually collate documents after the print job is completed.

#### Automatic Document Feeder (ADF)

An ADF allows you to load a stack of originals for automatic copying, scanning or faxing at the touch of a button. ADF capacities range from 15 sheets to 50 sheets for this class of printers and multifunction printers.

#### Proof Print

When producing multiple sets of the same print job, the proof print feature allows you to print the first set, check it for accuracy, and then either release or delete the remaining sets using the device's front panel.

## Productivity

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
<b>Print Output Speed</b> (pages per minute)	Up to 10/18 ppm colour Up to 12/18 ppm black and white	Up to 28 ppm colour Up to 28 ppm black and white	Up to 35 ppm colour Up to 35 ppm black and white	Up to 10 ppm colour Up to 12 ppm black and white	Up to 18 ppm colour Up to 18 ppm black and white	Up to 28 ppm colour Up to 28 ppm black and white	Up to 35 ppm colour Up to 35 ppm black and white
<b>Copy Output Speed</b> (pages per minute)	N/A	N/A	N/A	Up to 10 ppm colour Up to 12 ppm black and white	Up to 18 ppm colour Up to 18 ppm black and white	Up to 28 ppm colour Up to 28 ppm black and white	Up to 35 ppm colour Up to 35 ppm black and white
<b>First-page-out Time</b> (print)	As fast as 19/13 sec. colour / 19/12 sec. black and white	As fast as 12 sec. colour / 12 sec. black and white	As fast as 13 sec. colour / 12 sec. black and white	As fast as 19 sec. colour / 19 sec. black and white	As fast as 13 sec. colour / 12 sec. black and white	As fast as 12 sec. colour / 12 sec. black and white	As fast as 13 sec. colour / 12 sec. black and white
<b>First-page-out Time</b> (copy)	N/A	N/A	N/A	As fast as 40 sec. colour / 24 sec. black and white	As fast as 30 sec. colour / 20 sec. black and white	As fast as 12 sec. colour / 12 sec. black and white	As fast as 11 sec. colour / 8 sec. black and white
<b>Adobe® PostScript® 3™</b>	6020: GDI 6022: PostScript 3 emulation	Yes	Yes	GDI	PostScript 3 emulation	Yes	Yes
<b>PCL®</b>	6020: No 6022: Yes	Yes	Yes	No	Yes	Yes	Yes
<b>Apple AirPrint</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Processor</b>	525 MHz	733 MHz	1.05 GHz	525 MHz	525 MHz	1.05 GHz	1.05 GHz
<b>Memory</b>	6020: 128 MB 6022: 256 MB	1 GB	2 GB	256 MB	512 MB	2 GB	2 GB
<b>Automatic Two-sided Printing</b>	No	6510N: Optional 6510DN: Standard	C400N: N/A C400DN: Standard	No	No	6515N: Optional 6515DN/DNI: Standard	C405N: N/A C405DN: Standard
<b>Booklet Printing</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>N-up Printing</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>N-up Copying</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Poster Printing</b>	Yes	Yes	No	Yes	Yes	Yes	No
<b>Poster Copying</b>	N/A	N/A	N/A	No	No	Yes	No
<b>ID Card Copy</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Run Black</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Ram Collation</b>	Standard	Standard	Standard	Standard	Standard	Standard	Standard
<b>Automatic Document Feeder</b>	N/A	N/A	N/A	N/A	15 sheets	50-sheet Single-Pass DADF	50-sheet Single-Pass DADF
<b>Proof Print</b>	No	Yes	No	No	No	Yes	No

# Evaluating Productivity

## Scanning and Faxing

Consider the benefits of paperless work processes.

Scanning and faxing powers the conversion of paper to electronic documents, enabling digital distribution and archiving of hard copy documents for increased workflow efficiency and reduced consumables usage. Additional tools let you manage documents and convert scanned images into editable files.

Xerox® small business-class multifunction printers include powerful scanning capabilities and helpful features that streamline office work processes for busy individuals and small workteams.

### Scan File Formats

Xerox® multifunction printers allow you to specify the file format into which the scanned document is converted for greater flexibility and to ensure compatibility with potential recipients.

### Scanning Capabilities

#### Scan to PC / Mac

Scan a document at the multifunction printer and route the digital file directly to your network.

#### Scan to USB Memory Device

A standard USB port on the front of the multifunction printer accepts any removable USB memory device. Scanned documents can be saved directly to the USB memory device for increased document portability.

#### Scan to Email

Send scanned documents to multiple email recipients at the same time directly from the multifunction printer. This helpful productivity feature eliminates the need to scan a file to your workstation and emailing the scanned document as an attachment.

#### Scan to Network

For fast and easy digital archiving, Xerox® multifunction printers with the Scan to Network capability allow you to transfer scanned documents over your network directly to a host server or computer using a specified network protocol, such as FTP or SMB.

#### Colour Scanning

Multifunction printers with colour scanning capability allow your colour documents to retain their full colour characteristics when scanned at the device.

#### LDAP Support

The Lightweight Directory Access Protocol, or LDAP, enables the multifunction printer to retrieve recipients' contact information directly from your network, eliminating the need to manually enter email addresses and fax numbers at the device.

### Scanning Software

#### Xerox® Scan to PC Desktop® Software

Some Xerox® multifunction printers either include or offer Xerox® Scan to PC Desktop software, which enables a robust set of scanning capabilities, such as converting documents into editable Word or Excel files. For more information, visit [www.xerox.com/scan2pcSE](http://www.xerox.com/scan2pcSE).

### Faxing Capabilities

Xerox® multifunction printers help you consolidate office devices without sacrificing the powerful faxing capabilities you rely on as an important communication tool.

#### Walk-up Fax

With walk-up fax capability, the multifunction printer operates as a traditional fax machine, using a standard telephone connection and 33.6 Kbps transmission speed.

#### LAN Fax

Multifunction printers with LAN fax functionality let you fax documents directly from your workstation via the print driver.

#### Fax Forward to Email

With fax forward to email, incoming fax transmissions can be automatically routed directly to your email inbox for convenient fax receipt any place with Internet access.

#### Fax Forward

Allows you to forward received faxes to other fax machines for easy distribution.

#### Fax Resolution

The fax resolution for each multifunction printer is specified as the maximum number of dots per inch (dpi).

#### Colour Fax Send/Receive

The multifunction printer has the ability to send and/or receive colour faxes for clearer communications.

#### Secure Fax Receive

When a fax containing sensitive information is received by the multifunction printer, it stays in memory until the intended recipient enters a password at the device and allows the document to print.

## Scan Features

	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
Scan File Formats	Image-only PDF, TIFF, JPEG	Image-only PDF, TIFF, JPEG	PDF, JPEG, TIFF (Single and multi-page), Searchable PDF with integrated OCR	JPG, TIFF (single and multi-page), XPS (single and multi-page), PDF (single and multi-page), Searchable PDF, Password-protected PDF, Linearised PDF (set via embedded web server) and PDF/A
Scan to PC / Mac	Yes	Yes	Yes	Yes
Scan to USB Memory Device	Yes	Yes	Yes	Yes
Scan to Email	Yes	Yes	Yes	Yes
Scan to Network	Yes	Yes	Yes (FTP and SMB)	Yes (FTP or Browse SMB)
Colour Scanning	Yes	Yes	Yes	Yes
LDAP Support	Yes	Yes	Yes	Yes
Xerox® Scan to PC Desktop® Software	<b>Standard:</b> Personal Edition	<b>Standard:</b> Personal Edition	Not available	Not available

## Fax Features

	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
Walk-up Fax <sup>1</sup>	N/A	Yes	Yes	Yes
Lan Fax (send)	N/A	Yes	Yes	Yes
Fax Forward to Email	N/A	Yes	Yes	Yes
Fax Forward to FTP/SMB Server	N/A	Yes	No	No
Fax Forward	N/A	Yes	Yes	Yes
Fax Resolution (max)	N/A	400 x 400 dpi	400 x 400 dpi	600 x 600 dpi
Colour Fax Send / Receive	N/A	No	No	No
Secure Fax Receive	N/A	Yes	Yes	Yes

<sup>1</sup> Analogue phone line required

# Evaluating Productivity

## Paper Handling

Review your current and future print volumes and media requirements.

When evaluating paper handling capabilities, consider your current and future print requirements. How many print jobs do you run each day? Will you need additional paper trays so you can keep sufficient quantities of different types of paper loaded? Do you print on heavyweight papers and/or different types of media, such as labels and transparencies?

The following considerations should be kept in mind when evaluating this class of printers and multifunction printers.

### Paper Capacity

Ample paper capacity allows you to print more without interruption. If you print a lot, or anticipate an increase in your printing workload, consider adding an extra paper tray.

### Automatic Two-sided Printing

If you'd like the ability to produce your own professional looking collaterals, look for automatic two-sided printing. You'll not only improve the look and feel of your documents, you'll also use less paper.

### Automatic Document Feeder

Need to copy multipage documents? An automatic document feeder lets you insert an entire report, presentation or any other multipage collateral into the device and copy every page at the push of a button.

### Custom Media and Paper Sizes

The right paper handling capabilities and features allow you to bring more types of colour print jobs in house. Consider the variety of media the printer or multifunction printer can handle, such as labels and card stock, and whether the device accepts a wide range of paper sizes.

## Paper Handling Hardware

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
<b>Paper Capacity</b>	<b>Standard:</b> 150 sheets	<b>Standard:</b> Tray 1 250 sheets <b>Optional:</b> Tray 2 550 sheets	<b>Standard:</b> Multipurpose Tray 150 sheets Tray 1 550 sheets <b>Optional:</b> Tray 2 550 sheets	<b>Standard:</b> Bypass Tray 10 sheets Main Tray 150 sheets	<b>Standard:</b> 150 sheets	<b>Standard:</b> Tray 1 250 sheets <b>Optional:</b> Tray 2 550 sheets	<b>Standard:</b> Multipurpose Tray 150 sheets Tray 1 550 sheets <b>Optional:</b> Tray 2 550 sheets
<b>Automatic Two-sided Printing</b>	No	<b>6510N:</b> Optional <b>6510DN:</b> Standard	<b>C400N:</b> No <b>C400DN:</b> Standard	No	No	<b>6515N:</b> Optional <b>6515DN/DNI:</b> Standard	<b>C405N:</b> No <b>C405DN:</b> Standard
<b>Bypass Tray</b>	N/A	50 sheets	150-sheet Bypass Tray	10-sheet Bypass Tray	N/A	50 sheets	150-sheet Bypass Tray
<b>Automatic Document Feeder</b>	N/A	N/A	N/A	N/A	15 sheets	50-sheet Single-Pass DADF	50-sheet Single-Pass DADF

## Media Specifications\*

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
<b>Media Sizes</b>	<b>Main Tray:</b> 76 x 127 mm to 216 x 356 mm	<b>Bypass Tray:</b> <b>Custom sizes:</b> 76 x 127 mm to 216 x 356 mm <b>Tray 1:</b> <b>Custom sizes:</b> 76 x 147 mm to 216 x 356 mm <b>Optional Tray 2:</b> <b>Custom sizes:</b> 76 x 191 mm to 216 x 356 mm	<b>Bypass Tray:</b> <b>Custom sizes:</b> 76.2 x 127 mm to 216 x 356 mm <b>Tray 1:</b> <b>Custom sizes:</b> 148 x 210 mm to 216 x 356 mm <b>Optional Tray 2:</b> <b>Custom sizes:</b> 148 x 210 mm to 216 x 356 mm	<b>Bypass Tray and Main Tray:</b> <b>Custom sizes:</b> 76 x 127 mm to 216 x 356 mm	<b>ADF:</b> 148 x 210 mm to 216 x 356 mm <b>Main Tray:</b> <b>Custom sizes:</b> 76 x 127 mm to 216 x 356 mm	<b>Single-Pass DADF:</b> <b>Custom Sizes:</b> 139.7 x 139.7 mm to 216 x 356 mm <b>Bypass Tray:</b> <b>Custom sizes:</b> 76 x 127 mm to 216 x 356 mm <b>Tray 1:</b> <b>Custom sizes:</b> 76 x 147 mm to 216 x 356 mm <b>Optional Tray 2:</b> <b>Custom sizes:</b> 76 x 191 mm to 216 x 356 mm	<b>Single-Pass DADF:</b> <b>Custom sizes:</b> 140 x 140 mm to 216 x 356 mm <b>Bypass Tray:</b> <b>Custom sizes:</b> 76.2 x 127 mm to 216 x 356 mm <b>Tray 1:</b> <b>Custom sizes:</b> 148 x 210 mm to 216 x 356 mm <b>Optional Tray 2:</b> <b>Custom sizes:</b> 148 x 210 mm to 216 x 356 mm
<b>Media Weights</b>	60 – 163 gsm	<b>Bypass Tray and Trays 1 and 2:</b> 60 – 220 gsm	<b>Bypass Tray, Tray 1 and Tray 2:</b> 60 – 220 gsm	<b>Bypass Tray and Main Tray:</b> 60 – 163 gsm	<b>ADF:</b> 60 – 105 gsm <b>Main Tray:</b> 60 – 163 gsm	<b>Single-Pass DADF:</b> 60 – 125 gsm <b>Bypass Tray and Trays 1 and 2:</b> 60 – 220 gsm	<b>Bypass Tray, Tray 1 and Tray 2:</b> 60 – 220 gsm
<b>Media Types</b>	Plain paper, bond, lightweight card stock, lightweight glossy card stock, envelopes, labels, recycled, plain-reloaded, bond-reloaded, lightweight card stock reloaded, lightweight glossy card stock reloaded, recycled-reloaded	Bond, plain paper, card stock, custom, envelopes, glossy card stock, hole punched, labels, letterhead, lightweight card stock, lightweight glossy card stock, pre-printed, recycled	Bond, plain paper, lightweight card stock, card stock, hole punched, recycled, pre-printed, letterhead, lightweight glossy card stock, glossy card stock, labels, envelopes, custom	Plain paper, bond, lightweight card stock, lightweight glossy card stock, envelopes, labels, recycled, plain-reloaded, bond-reloaded, lightweight card stock reloaded, lightweight glossy card stock reloaded, recycled-reloaded	Plain paper, bond, lightweight card stock, lightweight glossy card stock, envelopes, labels, recycled, plain-reloaded, bond-reloaded, lightweight card stock reloaded, lightweight glossy card stock reloaded, recycled-reloaded	Bond, plain paper, card stock, custom, envelopes, glossy card stock, hole punched, labels, letterhead, lightweight card stock, lightweight glossy card stock, pre-printed, recycled	Bond, plain paper, lightweight card stock, card stock, hole punched, recycled, pre-printed, letterhead, lightweight glossy card stock, glossy card stock, labels, envelopes, custom

\* For more information, visit [www.xerox.com](http://www.xerox.com) to read our Recommended Media Lists.

# Evaluating Environmental Sustainability

Consider features that minimise environmental impact.

The environmental impact of an office device can be assessed in a variety of ways. Does it meet ENERGY STAR® standards? Does it have energy saving and paper-saving features? Does the manufacturer have a recycling plan?

In 2007 and 2008, Xerox was named to the Dow Jones Sustainability Index for North America. In addition, we were picked by an independent research firm, KLD, which identifies companies that meet globally recognised standards for corporate responsibility. However, our environmental leadership goes far beyond reducing our own environmental footprint. Our printers and multifunction printers discussed in this guide, help our customers become greener as well.

With small, toner-only cartridges and a commitment to using cleverly designed packaging, Xerox® products help reduce office waste.

Plus, Xerox was among the first technology companies to set a company-wide target for reducing greenhouse gas emissions. We joined the U.S. EPA Climate Leaders programme

in 2003 and subsequently set a target to reduce total greenhouse gas emissions by 10 per cent from 2002 to 2012. We achieved our first goal six years early and then announced an even more aggressive goal – a 25 per cent reduction in total greenhouse gas emissions from 2002 to 2012.

Look for the following attributes when evaluating the environmental sustainability strengths of this class of printers and multifunction printers.

## Energy-saving Features

### Energy Star® Qualified

Xerox® printers and multifunction printers comply with ENERGY STAR® environmental performance standards, ensuring that you'll save money on electricity while also benefitting the environment.

## Waste-reducing Features

### Xerox® EA Toner

More than just a print-quality advantage, EA toner also emits 65 per cent less carbon dioxide during manufacture.

## Paper-saving Features

### Automatic Two-sided Printing

With automatic two-sided printing, multipage print jobs are automatically printed on the front and back side of each sheet of paper for increased efficiency and reduced paper usage.

### N-up Printing, N-up Copying

With N-up printing and N-up copying, multiple pages are reduced in size and then printed/copied on a single sheet of paper. This feature is especially useful when trying to conserve paper.

## Recycling

### Green World Alliance

For qualified printers and multifunction printers, Xerox makes it fast, easy and free for you to recycle your depleted toner cartridges through our Green World Alliance Recycling Programme. Visit [www.xerox.com/gwa](http://www.xerox.com/gwa) to learn more.

## Sustainability Features

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
<b>ENERGY STAR Qualified</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Green World Alliance</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>EA Toner</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>Automatic Two-sided Printing</b>	No	6510N: Optional 6510DN: Standard	C400N: No C400DN: Standard	No	No	6515N: Optional 6515DN/DNI: Standard	C405N: No C405DN: Standard
<b>N-up Printing</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>N-up Copying</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>2-2 Sided Copying</b>	N/A	N/A	N/A	No	No	Yes	Yes



# Evaluating Ease of Use and Management

Take a look at how easy the device is to use and manage on a network.

In most cases, individual users and small businesses have limited access to IT resources. Therefore, it's important that the colour printer or multifunction printer you purchase is easy to install, use and manage.

Evaluate the tools delivered with the printer or multifunction printer, and whether they will ease the task of installing the device and simplify day-to-day usage and management. Is the device simple to operate, and will users quickly feel comfortable with it? Are the user interfaces, both the front panel and print driver, well designed and easy to navigate?

Xerox® colour printers and multifunction printers are designed to be set up and installed by non-technical users. The included quick install guide helps install optional accessories, connect the printer to your network and a power source, and power-up the device.

Easy-access consumables, such as toner cartridges, allow for fast, easy replacement by any user for minimal device downtime.

Also, all Xerox drivers are Windows Hardware Quality Labs (WHQL) certified, ensuring compliance with Microsoft® standards and seamless compatibility with Microsoft Windows® environments.

Look for the following attributes and features when evaluating the ease of ownership offered by the colour printers and multifunction printers covered in this guide.

## Installation and Management

### Xerox® Phaser® Installer

Xerox® Phaser® Installer greatly simplifies the driver installation process, getting your printer or multifunction printer up and running in about two minutes – with no computer reboot required.

### DHCP

With the DHCP networking protocol, your colour printer or multifunction printer will automatically be assigned an IP address and join your network.

### Pre-installed Print Cartridges

Xerox® printers and multifunction printers with pre-installed print cartridges are virtually plug and play.

### Xerox® CentreWare® Internet Services (CentreWare IS) / Xerox® Embedded Web Server

This allows networked users to connect to their printer or multifunction printer via any standard web browser to install print drivers, monitor printer status, view the print job queue, manage settings and properties and access troubleshooting and support resources.

### Xerox® CentreWare Web Software

Office environments that have multiple printers and multifunction printers connected to their networks can install, monitor, configure, track usage and troubleshoot from any workstation via one convenient and powerful web application. Additionally, the interoperability of CentreWare Web means it can be used to monitor non-Xerox® devices as well.

### Mac Friendly

And for users in Mac environments, peace of mind comes from knowing that printers and multifunction printers are the devices of choice for more Mac users than any other brand of office equipment.

## Day-to-day Use

### Bidirectional Print Drivers

With bidirectional print drivers, two-way communication between your computer and your printer or multifunction printer allows you to receive helpful device-status updates on your screen.

### Xerox® Global Print Driver®

This truly universal print driver lets you install, upgrade and manage Xerox® and non-Xerox® devices from a single driver.

### Xerox® Mobile Express Driver®

For mobile users, the Xerox® Mobile Express Driver makes it easy to find, use and manage Xerox® and non-Xerox® devices in every new location.

### Xerox® Wireless Print Solutions Adapter

The optional Xerox® Wireless Print Solutions Adapter seamlessly connects your Xerox® printer or multifunction printer to modern mobile and desktop workflows, regardless of your office environment. For more information, visit [www.xerox.com/WPSA](http://www.xerox.com/WPSA).

### Xerox® PrintingScout Status Manager

This driver-based feature monitors and reports any printer condition that prevents a print job from completing successfully. PrintingScout is designed to provide timely and useful information that allows users to identify and resolve their own printing issues.

### Run Black

With the Run Black feature, the printer or multifunction printer will continue printing in black even if it runs out of cyan, yellow or magenta toner.

### Front-panel Toner-level Gauges

Conveniently located on the device's front panel, intuitive indicators let users quickly see how much toner remains.

## Support and Service

To us, support means providing easy access to the resources you need to ensure your Xerox® device performs at the highest level, continuously delivering optimum results.

### Unrivalled Service

Behind every Xerox® product is a large network of customer support that's unrivalled in the industry and available when you need it. Our service professionals use leading edge technologies to keep you up and running. They're even linked to the engineers who designed your product, so you can be confident when you choose Xerox.

Customers also have 24/7, Internet-based access to our knowledge base system, which provides problem-specific solutions or guides users through a troubleshooting tree.

### One Year On-site Warranty

Xerox quality, reliability and performance is backed by Xerox Service and Support and a standard one-year warranty.

### You decide when you're satisfied.

Visit our support website, at [www.support.xerox.com](http://www.support.xerox.com), for additional information about the ways in which we help our customers stay more productive longer.

### Supplies

Genuine Xerox® supplies are specially formulated and tested for our products to provide the best image quality and most reliable printing. Third-party supplies simply do not, and cannot, deliver the same, high-quality output as produced by genuine Xerox® supplies.

To ensure your colour printer or multifunction printer performs at its best, make sure you choose genuine Xerox® supplies. Ordering is fast and easy at [www.xerox.com/supplies](http://www.xerox.com/supplies).

## Installation, Management and Day-to-day Use Features

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
DHCP	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Pre-installed Print Cartridges	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Xerox® CentreWare® IS / Xerox® Embedded Web Server	Yes	Yes	Yes	Yes	Yes	Yes	Yes
CentreWare Web	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Xerox® Global Print Driver®	No	Yes	Yes	No	No	Yes	Yes
Xerox® Mobile Express Driver®	No	Yes	Yes	No	No	Yes	Yes
Xerox® PrintingScout®	Yes	No	No	Yes	Yes	No	No
Run Black	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Front-panel Toner-level Gauges	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Support for Apple Bonjour	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Support for Apple AirPrint	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Xerox® Wireless Print Solutions Adapter	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Wi-Fi Kit	No	Optional	Optional	No	No	Optional (Standard on DNI)	Optional

# Evaluating Security

Evaluate whether the device provides the appropriate safeguards at all points of vulnerability.

Security is a critical competency no matter how small your business. Does the device offer the appropriate level of security for your business? Is it scalable to provide more security if your needs change? The technology you deploy must include the necessary capabilities to protect sensitive data. The Xerox® small business-class colour printers and multifunction printers provide a variety of security features that safeguard your information on the network and at the device.

## Network

### 802.1X

The 802.1X protocol adds a layer of security to the network to prevent unauthorised devices from establishing a network connection.

### HTTPS

Hypertext Transfer Protocol Secure or HTTPS, provides data encryption and secure identification of network servers.

### IPsec

IPsec (IP security) is a suite of protocols for securing Internet Protocol (IP) communications by authenticating and/or encrypting each IP packet in a data stream.

### IPv6

IPv6, or Internet Protocol version 6, includes support for a broader range of IP addresses. The enhanced capabilities of IPv6 will provide significant security benefits to network users and administrators, including traffic encryption, integrity validation peer authentication.

### IP Filtering

IP filtering blocks potentially harmful data packets, acting like a firewall to safeguard your internal network.

### SNMPv3

The SNMPv3 protocol provides significantly enhanced security functions including message encryption and authentication.

### SSL

The Secure Sockets Layer (SSL) protocol allows a printer or multifunction printer to communicate across a network in a way designed to prevent eavesdropping, tampering and message forgery.

### Scan to Email with Authentication

Before using a multifunction printer's scan to email function, the user's name and password are authenticated, providing an additional layer of security.

## Device

### Secure Print

When printing a document, a user chooses a numeric password, and then sends the print job to the printer or multifunction printer. Once at the device, the user enters the numeric password using the front-panel interface and releases the print job.

### Secure Fax Receive

When a fax containing sensitive information is received by the multifunction printer, it stays in memory until the intended recipient enters a password at the device and allows the document to print.

## Security Features

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
802.1X	No	Yes	Yes	No	No	Yes	Yes
HTTPS	Yes	Yes	Yes	Yes	Yes	Yes	Yes
IPsec	6020: No 6022: Yes	Yes	Yes	No	Yes	Yes	Yes
IPv6	Yes	Yes	Yes	Yes	Yes	Yes	Yes
IP Filtering	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SNMPv3	6020: No 6022: Yes	Yes	Yes	No	Yes	Yes	Yes
SSL	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Scan to Email with Authentication	N/A	N/A	N/A	Yes	Yes	Yes	Yes
Scan to Email over SSL/TLS	N/A	N/A	N/A	Yes	Yes	No	Yes
Secure Print	No	Yes	Yes	No	No	Yes	Yes
Secure Fax Receive	N/A	N/A	N/A	No	Yes	Yes	Yes

# Evaluating Total Cost of Ownership (TCO) and Cost/Value Benefits

Consider how a printer or multifunction printer can help you reduce costs.

Affordability is a big consideration when choosing a printer or multifunction printer. Is the product priced competitively with comparable products? How does a multifunction printer compare with purchasing multiple stand alone devices?

When evaluating a printer or multifunction printer, remember that the total cost includes several factors besides the initial purchase price, including the cost of supplies. Are supply costs competitive? Does the vendor provide fact-based tools and methods to help you assess current TCO?

With Xerox® printers and multifunction printers, you can add colour capabilities to your office for a surprisingly low overall cost.

## Low Cost per Page

Laser printers and multifunction printers are good choices for fast-paced businesses on a budget. Once ink costs are taken into consideration, inkjet printers, initially perceived as being low cost, often turn out to have a higher TCO than the higher performing laser devices.

Having a choice between high-capacity and low-capacity cartridges can help you manage your budget. Choose high-capacity for cost savings and nonstop printing. Choose standard capacity at a lower price, if printing loads are lighter.

Reduce toner costs by taking advantage of cost-saving features like toner-saver mode. Run Black feature allows you to print colour documents in black when a colour cartridge is empty.

## The Cost of Space

The compact design of Xerox® printers and multifunction printers can save space on your desktop while smaller toner cartridges with minimal packaging use less precious office storage space. A multifunction printer can add new capabilities to your business and consolidate several office products (along with their supplies) into one.

## Consolidate and Save

Multifunction printers are useful assets to help manage and control costs by eliminating some of the need for hard copy documents. You can avoid printing altogether with such features as fax forward to email and by saving scanned files directly to a USB memory drive for easy portability.

## Reliability and Ease of Use

TCO can increase significantly for devices that are hard to use and maintain, unreliable or lack the features and capabilities to efficiently and effectively produce the results you need. Xerox® printers and multifunction printers are known for their ease of use and full-featured functionality.

## Cost Saving Features

	Xerox® Phaser® 6020/6022	Xerox® Phaser® 6510	Xerox® VersaLink® C400	Xerox® WorkCentre® 6025	Xerox® WorkCentre® 6027	Xerox® WorkCentre® 6515	Xerox® VersaLink® C405
Standard and High-capacity Toner Options	No	Yes	Yes	No	No	Yes	Yes
Space-saving Design	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Consolidates Assets and Supplies	No	No	No	Yes	Yes	Yes	Yes
Toner Save Mode	Yes <sup>1</sup>	Yes <sup>1</sup>	Yes <sup>1</sup>	Yes <sup>1</sup>	Yes <sup>1</sup>	Yes <sup>1</sup>	Yes <sup>1</sup>
Run Black	Yes	Yes	Yes	Yes	Yes	Yes	Yes

<sup>1</sup> Select "Draft Mode" in print driver.

# Specifications

## Configuration Summaries and Options

The following sections provide details about the available configurations of each small business-class printer and multifunction printer.

**Xerox®  
Phaser®  
6020/6022**



	Phaser 6020	Phaser 6022
<b>Speed</b>	Up to 10 ppm colour / 12 ppm black and white	Up to 18 ppm colour / 18 ppm black and white
<b>Duty Cycle</b>	Up to 30,000 pages / month <sup>1</sup>	
<b>Recommended Volume</b>	Up to 1,500 pages / month <sup>2</sup>	
<b>Paper Handling</b>		
Paper Input	<b>Main Tray:</b> Up to 150 sheets; Custom sizes: 76 x 127 mm to 216 x 356 mm	
Paper Output	100 sheets (face down)	
<b>Print</b>		
First-page-out Time	As fast as 19 seconds colour / 19 seconds black and white	As fast as 13 seconds colour / 12 seconds black and white
Resolution	Up to 1200 x 2400 dpi enhanced image quality	
Processor	525 MHz	
Memory	128 MB	256 MB
Connectivity	Wi-Fi b/g/n, Wi-Fi Direct, High speed USB 2.0	10/100Base-TX Ethernet, Wi-Fi b/g/n, Wi-Fi Direct, High speed USB 2.0
Language Support	GDI	PostScript 3 compatible, PCL® 5c, 6, PDF Direct
Mobile Printing	Apple® AirPrint™, Google Cloud Print, Mopria® Print Service Plug-in, optional Xerox® Wireless Print Solutions Adapter (includes Apple AirPrint, Google Cloud Print™ v2.0 and Mopria®. For more information, visit <a href="http://www.xerox.com/WPSA">www.xerox.com/WPSA</a> )	
Print Features	Image Options (Standard, Photos, Presentation, Design, POP), Colour Balance Adjust, PANTONE® Colour Calibrated Solid-colour Simulations, Auto Screening (Standard, Fineness, Gradation), N-up, Custom Page Sizes, Fit to Page, Scaling, Reduce/Enlarge, Draft Mode, Collation, Bidirectional Print Drivers, Job Monitoring	
Security	Secure HTTPS (SSL/TLS), Secure IPP, SSL, IP Filtering, IPv6, WEP(64/128 bit), WPA2-PSK (AES), and WPA/ WPA2-PSK (Mixed Mode)	Secure HTTPS (SSL/TLS), Secure IPP, SSL, IP Filtering, IPv6, SNMP v3, IPsec, WEP(64/128 bit), WPA2-PSK (AES), and WPA/WPA2-PSK (Mixed Mode)
<b>Warranty</b>	One-year on-site warranty	

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis. <sup>2</sup> Average Monthly Print Volume – Expected regular monthly throughput.

**Xerox®  
Phaser® 6510**



		Phaser 6510N	Phaser 6510DN
<b>Speed</b>		Up to 28 ppm colour and black and white	
<b>Duty Cycle</b>		Up to 50,000 pages / month <sup>1</sup>	
<b>Paper Handling</b> Paper Input	Standard	<b>Bypass Tray:</b> 50 sheets; Custom sizes: 76 x 127 mm to 216 x 356 mm <b>Tray 1:</b> 250 sheets; Custom sizes: 76 x 147 mm to 216 x 356 mm	
	Optional	<b>Tray 2:</b> 550 sheets; Custom sizes: 76 x 191 mm to 216 x 356 mm	
Paper Output		150 sheets	
Automatic Two-sided Printing		Optional	Standard
<b>Print</b> First-page-out Time		As fast as 12 seconds colour and black and white	
Resolution (max)		Up to 1200 x 2400 dpi	
Processor		733 MHz	
Memory (std / max)		1 GB	
Connectivity		10/100/1000Base-T Ethernet, USB 3.0	
Page Description Languages		Adobe® PostScript® 3™, PCL® 5e, 6, PDF, TIFF	
Print Features		PANTONE® Colour-approved solid colour simulations, N-up, Fit to page, Booklet printing, Run black, Covers/Separators, Poster printing, Watermarks, Overlays, Banner sheets, Draft mode, Secure print, Proof print, Personal print, Saved print, RAM collation	
Mobile Printing and Apps	Standard	Apple® AirPrint®, Google Cloud Print™ <sup>2</sup>	
	Free Download	Mopria® Print Service Plug-in, Xerox® Print Service Plug-in for Android™	
	Optional	Xerox® Wireless Print Solutions Adapter (includes Apple AirPrint, Google Cloud Print v2.0 and Mopria. For more information, visit <a href="http://www.xerox.com/WPSA">www.xerox.com/WPSA</a> )	
<b>Security</b>		Secure HTTPS (TLS), IPsec, 802.1x Authentication, S/MIME, IPv6, IP Filtering, Secure Print, SNMPv3, LDAP (SASL)	
<b>Warranty</b>		One-year on-site warranty	

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis. <sup>2</sup> Depending on the specific mobile device, versions or vendor – the mobile device may require a free download of the app from the appropriate store(s).

## Options

Description	Part Number
550-sheet Feeder	097S04765
Wireless Network Adapter	497K16750

**Xerox®**  
**VersaLink® C400**



		VersaLink C400N	VersaLink C400DN
<b>Speed</b>		Up to 35 ppm colour and black and white	
<b>Duty Cycle<sup>1</sup></b>		Up to 80,000 pages / month <sup>1</sup>	
<b>Processor / Memory</b>		1.05 GHz Dual-Core / 2 GB	
<b>Connectivity</b>		Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair	
<b>Controller Features</b>		Configuration Cloning, Xerox Extensible Interface Platform®, Xerox® App Gallery, Xerox® Standard Accounting, Online Support (accessed from the user interface and print driver)	
<b>Paper Handling</b>	Paper Input	Standard	NA
			<b>Bypass Tray:</b> 150 sheets; Custom sizes: 76 x 127 mm to 216 x 356 mm
			<b>Tray 1:</b> 550 sheets; Custom sizes: 148 x 210 mm to 216 x 356 mm
	Optional	<b>Tray 2:</b> 550 sheets; Custom sizes: 148 x 210 mm to 216 x 356 mm	
Paper Output		250 sheets	
Automatic Two-sided Printing		N/A	Standard
<b>Print and Copy Resolution</b>		<b>Print:</b> Up to 600 x 600 x 8 dpi	
First-print-out Time		As fast as 13 seconds colour / 12 seconds black and white	
Page Description Languages		PCL®5e / PCL 6 / PDF / XPS / TIFF / JPEG / HP-GL / Adobe® PostScript® 3™	
Print Features		Print from USB, Secure Print, Sample Set, Personal Print, Saved Job, Xerox® Earth Smart Driver Settings, Job Identification, Booklet Creation, Store and Recall Driver Settings, Bidirectional Real-time Status, Scaling, Job Monitoring, Application Defaults, Two-sided Printing (as default), Skip Blank Pages, Draft Mode	
Mobile Printing		Apple® AirPrint®, Google Cloud Print™, Xerox® Print Service Plug-in for Android™, Mopria® Print Service Plug-in for Android™ Visit <a href="http://www.xerox.com/officemobileapps">www.xerox.com/officemobileapps</a> for a list of downloadable apps available for smartphones and mobile devices.	
	Optional	@PrintByXerox <sup>2</sup> , Wi-Fi Direct Printing <sup>3</sup> , Xerox® Mobile Print Solution <sup>3</sup> , Xerox® Mobile Print Cloud <sup>3</sup>	
Printer/MFP Cloud Connectors <sup>2</sup>		Print from Google Drive, One Drive, DropBox, Microsoft 365, Box, DocuShare Additional printer/MFP apps and cloud services available. Visit <a href="http://www.xerox.com/appgallery">www.xerox.com/appgallery</a> for a growing selection of apps.	
<b>Security</b>	Standard	Firmware Verification, Security Certificates, Automatic Self-Signed Certificate Creation, Certificate Path Validation, Certificate Revocation Settings, Smart Card Enablement (CAC/PIV/.NET), FIPS 140-2, SSL/TLS, Port Filtering, IP Address Filtering, Domain Filtering, Cisco® TrustSec Identity Services Engine (ISE) Integration, HDD Overwrite, 256-bit Encryption, Secure Print, Network Authentication, SNMPv3, Audit Log, Access Controls, Role Based Permissions, Convenience Authentication	
	Optional	Xerox® PrintSafe Software	
<b>Accounting</b>	Standard	Xerox® Standard Accounting (Print), Network Accounting Enablement	
	Optional	Equitrac Express®, Equitrac Office®, YSoft® SafeQ®, other network accounting solutions available through various Xerox Alliance Partners	

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis; <sup>2</sup> Free option (download from Xerox® App Gallery to your printer/MFP); <sup>3</sup> Purchasable option.

## Options

Description	Part Number
550-sheet Feeder	097S04400
Productivity Kit with 320 GB HDD	097S04914
Stand	497K13660
Wireless Network Adapter (Wi-Fi Kit)	497K16750
Foreign Device Interface Kit	497K17830

**Xerox®**  
**WorkCentre® 6025**



		WorkCentre 6025
<b>Speed</b>		Up to 10 ppm colour / 12 ppm black and white
<b>Duty Cycle</b>		Up to 30,000 pages / month <sup>1</sup>
<b>Paper Handling</b>	Standard	<b>Platen</b>
Paper Input		<b>Main Tray:</b> 150 sheets, Custom sizes: 76 x 127 mm to 216 x 356 mm <b>Bypass Tray:</b> 10 sheets, Custom sizes: 76 x 127 mm to 216 x 356 mm
Paper Output		100 sheets (face down)
Automatic Two-sided Printing		Manual
<b>Print</b>		
First-page-out Time		As fast as 19 seconds colour / 19 seconds black and white
Print Resolution (max)		Up to 1200 x 2400 dpi enhanced image quality
Processor / PDL Support		525 MHz / GDI
Memory		256 MB
Connectivity		Wi-Fi b/g/n, Wi-Fi Direct, High speed USB 2.0
Print Features		Image Options (Standard, Photos, Presentation, Design, POP), Colour Balance Adjust, PANTONE® Colour Calibrated Solid-colour Simulations, Auto Screening (Standard, Fineness, Gradation), N-up, Custom Page Sizes, Fit to Page, Scaling, Reduce/Enlarge, Draft Mode, Collation, Bidirectional Print Drivers, Job Monitoring
<b>Copy</b>		
First-page-out Time		As fast as 40 seconds colour / 24 seconds black and white
Copy Resolution (max)		600 x 600 dpi
Copy Features		Reduce/Enlarge (25% – 400%), Lighten/Darken, Sharpness, Colour Balance, Auto Exposure, ID Card Copy, Edge Erase, Collate
<b>Scan</b>		
Scan Destinations		Scan to Network Computer (SMB/ FTP), Scan to Email, WSD, Application (TWAIN USB/Network), WIA (USB/WSD Scan), Mac 10.6 or later (USB/Network/MacICA), USB
Scan Features		200 dpi, 300 dpi, 400 dpi, 600 dpi, 1200 dpi (TWAIN only) resolution, Colour, Black and white, Greyscale, Image-only PDF/Multi-Page TIFF/ Single-page TIFF/ JPEG
<b>Security</b>		Secure HTTPS (SSL/TLS), Secure IPP, SSL, IP Filtering, IPv6, WEP(64/128 bit), WPA2-PSK (AES), and WPA/WPA2-PSK (Mixed Mode), Network Address Book Authentication (LDAP, Windows Kerberos)
<b>Warranty</b>		One-year on-site warranty <sup>2</sup>

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis. <sup>2</sup> Products purchased under a PagePack agreement do not carry a warranty. Please refer to your service agreement for full details of your enhanced service package.



**Xerox®**  
**WorkCentre® 6027**



		<b>WorkCentre 6027</b>
<b>Speed</b>		Up to 18 ppm colour / 18 ppm black and white
<b>Duty Cycle</b>		Up to 30,000 pages / month <sup>1</sup>
<b>Paper Handling</b>		
Paper Input	Standard	<b>Automatic Document Feeder:</b> 15 sheets; Custom sizes: 148 x 210 mm to 216 x 356 mm <b>Main Tray:</b> 150 sheets, Custom sizes: 76 x 127 mm to 216 x 356 mm
Paper Output		100 sheets (face down)
Automatic Two-sided Printing		Manual
<b>Print</b>		
First-page-out Time		As fast as 13 seconds colour / 12 seconds black and white
Print Resolution (max)		Up to 1200 x 2400 dpi enhanced image quality
Processor / PDL Support		525 MHz / PostScript 3 compatible, PCL® 5c, 6, PDF Direct
Memory		512 MB
Connectivity		10/100Base-TX Ethernet, Wi-Fi b/g/n, Wi-Fi Direct, High speed USB 2.0
Print Features		Image Options (Standard, Photos, Presentation, Design, POP), Colour Balance Adjust, PANTONE® Colour Calibrated Solid-colour Simulations, Auto Screening (Standard, Fineness, Gradation), N-up, Custom Page Sizes, Fit to Page, Scaling, Reduce/Enlarge, Draft Mode, Collation, Bidirectional Print Drivers, Job Monitoring
Mobile Printing		Apple® AirPrint™, Google Cloud Print, Mopria® Print Service Plug-in, optional Xerox® Wireless Print Solutions Adapter (includes Apple AirPrint, Google Cloud Print™ v2.0 and Mopria®). For more information, visit <a href="http://www.xerox.com/WPSA">www.xerox.com/WPSA</a>
<b>Copy</b>		
First-page-out Time		As fast as 30 seconds colour / 20 seconds black and white
Copy Resolution (max)		600 x 600 dpi
Copy Features		Reduce/Enlarge (25% – 400%), Lighten/Darken, Sharpness, Colour Balance, Auto Exposure, ID Card Copy, Edge Erase, Collate
<b>Fax</b>		
Fax Features <sup>2</sup>		Auto Redial, Auto Resend, Auto Reduction, One-touch dial (Up to 8), Address book (Up to 99 address entries), Group faxing (Up to 6), Delayed Start, Cover page, Junk Fax Filter, Fax Forward (Forward, Print and Forward, Email, Email and Print, Forward to Server, Forward to Server and Print), Secure Fax Receive
<b>Scan</b>		
Scan Destinations		Scan to Network Computer (SMB/ FTP), Scan to Email, WSD, Application (TWAIN USB/Network), WIA (USB/WSD Scan), Mac 10.6 or later (USB/Network/MacICA), USB
Scan Features		200 dpi, 300 dpi, 400 dpi, 600 dpi, 1200 dpi (TWAIN only) resolution, Colour, Black and white, Grayscale, Image-only PDF/Multi-Page TIFF/ Single-page TIFF/ JPEG, Xerox® Scan to PC Desktop SE (includes OCR, file conversion to Microsoft® Word®, Excel® and PowerPoint®. For more information, visit <a href="http://www.xerox.com/scan2pcSE">www.xerox.com/scan2pcSE</a> )
<b>Security</b>		
		Secure HTTPS (SSL/TLS), Secure IPP, SSL, IP Filtering, IPv6, SNMP v3, IPsec, WEP(64/128 bit), WPA2-PSK (AES), and WPA/WPA2-PSK (Mixed Mode), Network Address Book Authentication (LDAP, Windows Kerberos)
<b>Warranty</b>		One-year on-site warranty <sup>3</sup>

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis. <sup>2</sup> Analogue phone line required <sup>3</sup> Products purchased under a PagePack agreement do not carry a warranty. Please refer to your service agreement for full details of your enhanced service package.

**Xerox®**  
**WorkCentre® 6515**



		WorkCentre 6515N	WorkCentre 6515DN	WorkCentre 6515DNI
<b>Speed</b>		Up to 28 ppm colour and black and white		
<b>Duty Cycle</b>		Up to 50,000 pages / month <sup>1</sup>		
<b>Paper Handling</b>	Standard	<b>Single-pass Duplex Automatic Document Feeder (DADF):</b> 50 sheets; Custom Sizes: 139.7 x 139.7 mm to 216 x 356 mm <b>Bypass Tray:</b> 50 sheets; Custom sizes: 76 x 127 mm to 216 x 356 mm <b>Tray 1:</b> 250 sheets; Custom sizes: 76 x 147 mm to 216 x 356 mm		
	Optional	<b>Tray 2:</b> 550 sheets; Custom sizes: 76 x 191 mm to 216 x 356 mm		
Paper Output		150 sheets		
<b>Print</b>				
First-page-out Time		As fast as 12 seconds colour and black and white		
Print Resolution (max)		Up to 1200 x 2400 dpi		
Processor / PDL Support		1 GHz / Adobe® PostScript® 3™, PCL® 5e, 6, PDF, TIFF		
Memory		2 GB		
Connectivity		10/100/1000Base-T Ethernet, USB 3.0		10/100/1000Base-T Ethernet, Wi-Fi 802.11n, Wi-Fi Direct, USB 3.0
Print Features	Standard	PANTONE® Colour-approved solid colour simulations, N-up, Fit to page, Booklet printing, Run black, Covers/Separators, Poster printing, Watermarks, Overlays, Banner sheets, Draft mode, Secure print, Proof print, Personal print, Saved print, RAM collation		
Mobile Printing and Apps	Standard	Apple® AirPrint®, Google Cloud Print™ <sup>2</sup>		
	Free Download	Mopria® Print Service Plug-in, Xerox® Mobile Link App, Xerox® Print Service Plug-in for Android™		
	Optional	Xerox® Wireless Print Solutions Adapter (includes Apple AirPrint, Google Cloud Print v2.0 and Mopria. For more information, visit <a href="http://www.xerox.com/WPSA">www.xerox.com/WPSA</a> )		NA
<b>Copy</b>				
First-page-out Time		As fast as 12 seconds colour and black and white		
Copy Resolution (max)		600 x 600 dpi		
<b>Fax</b>				
Fax Features <sup>3</sup>		33.6 Kbps with MH/MR/MMR/JBIG compression, Broadcast Sending (up to 200 destinations), Delayed Start (up to 24 hours), Distinctive Ring Pattern Detection, Fax Address Book (up to 200 speed dials), Fax Forward to Email, Fax Forwarding and Local Print, Polling Receive, Reject Junk Fax, Secure Fax Receive		
<b>Scan</b>	Standard	<b>Destinations:</b> Scan to Email (local address book or LDAP integration, SMTP), Network (via FTP/SMB), USB Memory Device, WSD, Application (TWAIN USB/Network), WIA (USB/WSD Scan), Mac 10.9 or later (USB/Network/Mac ICA), Local PC, Network Computer (SMB/FTP), Multiple Destinations in a Single Scan Job; <b>File Formats:</b> JPG, TIFF (single and multi-page), PDF, Searchable PDF with integrated OCR; <b>Features:</b> Up to 600 x 600 dpi optical resolution, 24-bit colour / 8-bit greyscale		
	Optional	Numerous solutions available through various Xerox Alliance Partners		
<b>Security</b>		Secure HTTPS (TLS), IPsec, 802.1x Authentication, S/MIME, IPv6, IP Filtering, Secure Print, Secure Fax Receive, SNMPv3, LDAP (SASL), Network Authentication, Kerberos Authentication (Unix / Linux / Windows ADS)		
<b>Warranty</b>		One year on site warranty		

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis. <sup>2</sup> Depending on the specific mobile device, versions or vendor – the mobile device may require a free download of the app from the appropriate store(s). <sup>3</sup> Analog phone line required.

## Options

Description	Part Number
550-sheet Feeder	097S04765
Wireless Network Adapter	497K16750

**Xerox®**  
**VersaLink® C405**



		VersaLink C405N	VersaLink C405DN
<b>Speed</b>		Up to 35 ppm colour and black and white	
<b>Duty Cycle<sup>1</sup></b>		Up to 80,000 pages / month <sup>1</sup>	
<b>Processor / Memory</b>		1.05 GHz Dual-Core / 2 GB	
<b>Connectivity</b>		Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair	
<b>Controller Features</b>		Unified Address Book, Configuration Cloning, Scan Preview, Xerox Extensible Interface Platform®, Xerox® App Gallery, Xerox® Standard Accounting, Online Support (accessed from the user interface and print driver)	
<b>Paper Handling</b> Paper Input	Standard	<b>Single-pass Duplex Automatic Document Feeder (DADF):</b> 50 sheets: Custom Sizes: 140 x 140 mm to 216 x 356 mm	
		<b>Bypass Tray:</b> 150 sheets; Custom sizes: 76 x 127 mm to 216 x 356 mm	
		<b>Tray 1:</b> 550 sheets; Custom sizes: 148 x 210 mm to 216 x 356 mm	
	Optional	<b>Tray 2:</b> 550 sheets; Custom sizes: 148 x 210 mm to 216 x 356 mm	
Paper Output	250 sheets		
Automatic Two-sided Printing	N/A	Standard	
<b>Print and Copy</b>	Resolution	<b>Print:</b> Up to 600 x 600 x 8 dpi; <b>Copy:</b> Up to 600 x 600 dpi	
First-print-out Time		As fast as 13 seconds colour / 12 seconds black and white	
First-copy-out Time		As fast as 11 seconds colour / 8 seconds black and white	
Page Description Languages		PCL®5e / PCL 6 / PDF / XPS / TIFF / JPEG / HP-GL / Adobe® PostScript® 3™	
Print Features		Print from USB, Secure Print, Sample Set, Personal Print, Saved Job, Xerox® Earth Smart Driver Settings, Job Identification, Booklet Creation, Store and Recall Driver Settings, Bidirectional Real-time Status, Scaling, Job Monitoring, Application Defaults, Two-sided Printing (as default), Skip Blank Pages, Draft Mode	
Mobile Printing  Printer/MFP Cloud Connectors <sup>2</sup>  Cloud Services	Optional	Apple® AirPrint®, Google Cloud Print™, Xerox® Print Service Plug-in for Android™, Mopria® Print Service Plug-in for Android™ Visit <a href="http://www.xerox.com/officemobileapps">www.xerox.com/officemobileapps</a> for a list of downloadable apps available for smartphones and mobile devices.	
		@PrintByXerox <sup>2</sup> , Wi-Fi Direct Printing <sup>3</sup> , Xerox® Mobile Print Solution <sup>3</sup> , Xerox® Mobile Print Cloud <sup>3</sup> , Xerox® Mobile Link App <sup>2</sup>	
		Print from/Scan to Google Drive, One Drive, DropBox, Microsoft 365, Box, DocuShare	
		Xerox® Easy Translator Service, Xerox® Healthcare MFP Additional printer/MFP apps and cloud services available. Visit <a href="http://www.xerox.com/appgallery">www.xerox.com/appgallery</a> for a growing selection of apps.	
<b>Scan</b>	Scan Destinations	Scan to USB, Scan to Email, Scan to Network (FTP or Browse SMB)	
	Scan Features	File Formats: PDF, PDF/A, XPS, JPEG, TIFF; Convenience Features: Scan to Home, Searchable PDF, Single/Multi-Page PDF / XPS / TIFF / Password Protected PDF, Linearised PDF / PDF/A	
<b>Fax</b>	Fax Features <sup>4</sup>	Walk-up Fax (includes LAN Fax, Direct Fax, Fax Forward to Email), Fax dialing via Unified Address Book (up to 2,000 contacts)	
<b>Security</b>	Standard	Firmware Verification, Security Certificates, Automatic Self-Signed Certificate Creation, Certificate Path Validation, Certificate Revocation Settings, Smart Card Enablement (CAC/PIV/.NET), FIPS 140-2, SSL/TLS, Port Filtering, IP Address Filtering, Domain Filtering, Cisco® TrustSec Identity Services Engine (ISE) Integration, HDD Overwrite, 256-bit Encryption, Secure Print, Secure Fax, Secure Scan), Secure Email, Network Authentication, SNMPv3, Audit Log, Access Controls, Role Based Permissions, Convenience Authentication	
	Optional	Xerox® PrintSafe Software	
<b>Accounting</b>	Standard	Xerox® Standard Accounting (Copy, Print, Scan, Fax, Email), Network Accounting Enablement	
	Optional	Equitrac Express®, Equitrac Office®, YSoft® SafeQ®, other network accounting solutions available through various Xerox Alliance Partners	

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis; <sup>2</sup> Free option (download from Xerox® App Gallery to your printer/MFP); <sup>3</sup> Purchasable option; <sup>4</sup> Analogue phone line required.

## Options

Description	Part Number
550-sheet Feeder	097S04400
Productivity Kit with 320 GB HDD	097S04914
Stand	497K13660
Wireless Network Adapter (Wi-Fi Kit)	497K16750

# Specifications

## Support and Additional Information Sources

### Xerox® Office Services Support

#### Asset Management Services

- **Asset Optimisation and Tracking** – Process and tools to optimise an enterprise's office output infrastructure and reduce overall costs
- **Break-Fix Management** – Single point of ownership and management for break-fix service for all brands of office output devices
- **Supplies Management** – Process and tools to procure, monitor and replenish all document-related supplies proactively

### Support Services

- **Technology Procurement and Deployment** – A creative and flexible end-to-end print/computer product acquisition solution that uses a single-point-of-contact model while lowering the total cost of acquisition
- **Help Desk Services** – A broad range of enterprise services managed through a centralised single point of contact and delivered through an on-site or off-site model
- **End User Services** – Microsoft software implementation, IT project consulting, and customer education

### Additional Information Sources

#### On the Web:

Visit [www.xerox.com/office](http://www.xerox.com/office) for:

- Product, supplies and support information
- Downloading drivers
- Finding your local Xerox® sales representative
- Online documentation

Visit [www.xerox.com/office/support](http://www.xerox.com/office/support) for:

Support and service information, including the same troubleshooting Knowledge Base used by Xerox® Customer Support staff to provide the latest technical information on:

- Application issues
- Errors
- Print-quality issues
- Troubleshooting

## Questions? Comments? Problems?

For more information about the colour printers and multifunction printers please contact your Xerox® sales representative, or visit us on the web at [www.xerox.com/office](http://www.xerox.com/office)

