



ENGLISH

USER MANUAL G-MASTER

LCD Monitor

G-MASTER G2740QSU G-MASTER G2740HSU G-MASTER G2440HSU Thank you very much for choosing the iiyama LCD monitor. We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.

iiyama | Servicecard





Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

To report a fault, please contact your local support centre found at www.iiyama.com/service

Things to check before you call the ijyama information line

I if the power cable is connected securely and turned on?

I if the display has been turned on?

I if the signal cable is connected securely and the correct input selected?

I if the computer has been restarted with the display connected?

I if the graphics card is correctly installed with the latest drivers possible?

I if the correct native resolution has been selected via 'Display Properties'?

If the R/G/B signal configuration is correct?

I if the displays On Screen Menu is shown?

If the correct brightness and contrast settings have been set?

I if given display tolerances and compatibility have been considered?

I if via the On Screen Menu you have performed a Factory Reset/Recall?

Before reporting the screen defect, please prepare the following information/evidence:

| model number *

purchase receipt and serial number *

I name and address for collection

I telephone/fax number, for availability during the day

convenient collection date (date, time)

I short description of the defect

Important Note:

If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.



^{*} see the identification plate on the back of the case.

CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive"

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IIYAMA CORPORATION: Wijkermeerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No.: PL2740QS, PL2740HS, PL2440HS



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: http://www.iiyama.com

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- As an ENERGY STAR® Partner, iiyama has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.
- This product qualifies for ENERGY STAR® in the "factory default" setting and this is the setting in which power saving will be achieved. Changing the factory default picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR® rating.
- The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.
- Eprel registration number :

G-MASTER G2740QSU-B1: 359243. G-MASTER G2740HSU-B1: 358752. G-MASTER G2440HSU-B1: 359241

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FOR YOUR SAFETY

SAFETY PRECAUTIONS

WARNING

STOP OPERATING THE MONITOR WHEN YOU SENSE TROUBLE

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

NEVER REMOVE THE CABINET

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

DO NOT PUT ANY OBJECT INTO THE MONITOR

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or ijyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

INSTALL THE MONITOR ON A FLAT, STABLE SURFACE

The monitor may cause an injury if it falls or is dropped.

DO NOT USE THE MONITOR NEAR WATER

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

OPERATE UNDER THE SPECIFIED POWER SUPPLY

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

PROTECT THE CABLES

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

ADVERSE WEATHER CONDITIONS

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

INSTALLATION LOCATION

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

MAINTAIN GOOD VENTILATION

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10cm (or 4 inches) from any walls. When removing the tilt stand, the ventilation slots on the back side of the monitor can be blocked. This may overheat the monitor and may cause fire or damage. Make sure to allow enough ventilation when removing the tilt stand. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

UNPLUG THE MONITOR

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

CAREFUL! PROTECT YOUR HANDS AND FINGERS

- Be careful not to hurt your fingers or hands when you change the height or the angle.
- Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height. (Just for height adjustable model.)

REMARK FOR 24/7 USAGE

This product is not specifically designed for 24/7 usage in all environments.

OTHERS

ERGONOMIC RECOMMENDATIONS

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60 cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

SPECIAL NOTES ON LCD MONITORS

The following symptoms are normal with LCD monitors and do not indicate a problem.

NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Switch for some hours.

CUSTOMER SERVICE



■ If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

CLEANING

WARNING

If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.

CAUTION

■ For safety reasons, turn off the power switch and unplug the monitor before you clean it.

NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Never use any of the following strong solvents. These will damage the cabinet and the LCD screen.

Thinner Spray-type cleaner

Benzine Wax

Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

CABINET

Stains can be removed with a cloth lightly moistened with a mild detergent solvent. Then wipe the cabinet with a soft dry cloth.

LCD

Periodic cleaning with a soft dry cloth is recommended.

SCREEN

Don't use tissue paper etc. because these will damage the LCD screen.

BEFORE YOU OPERATE THE MONITOR

FEATURES

- ◆ Supports Resolutions up to 2560 × 1440 : G-MASTER G2740QSU
- Supports Resolutions up to 1920 × 1080 : G-MASTER G2740HSU / G-MASTER G2440HSU
- High Contrast 1000:1 (Typical), Adv. Contrast Function Available / Brightness 250cd/m² (Typical)
- **♦** Supports AMD FreeSync™ technology
- ◆ Flicker Free
- **♦ Moving Picture Response Time 1ms**
- Blue Light Reducer
- Digital Character Smoothing
- ◆ 2 × 2W Stereo Speakers
- ◆ Standby Feature (ENERGY STAR® and VESA DPMS Compliant)
- ♦ VESA Mounting Standard (100mm×100mm) Compliant
- ♦ Keyhole for Security Lock

CHECKING THE CONTENTS OF THE PACKAGE

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local iiyama dealer or regional iiyama office.

- Power Cable*¹
- DisplayPort Cable*2
- HDMI Cable

■ USB Cable

■ Satbd-Neck

■ Stand-Base with a screw

- Cable-Holder
- Safety Guide

■ Quick Start Guide

CAUTION

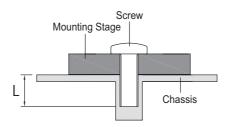
- *1 The rating of the Power Cable enclosed in 120V area is 10A/125V. If you are using a power supply higher than this rating, then a power cable with a rating of 10A/250V must be used. However, all guarantees and warranties are void for any problems or damage caused by a power cable not supplied by iiyama. An approved power cable greater or equal to H05VVF, 3G, 0.75mm² must be used.
- *2 Accessory for G-MASTER G2740QSU.



WARNING ■ Before installation, make sure the wall, ceiling or desktop arm is strong enough to hold the necessary weight of the display and the mount.

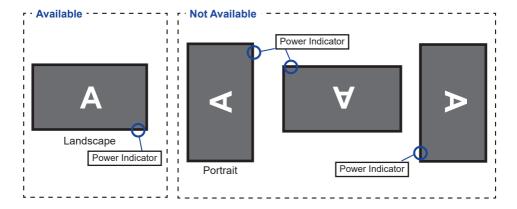
< WALL MOUNTING >

WARNING ■ When you use with the wall mounting, in consideration of thickness of the mounting stage, tighten the M4 Screws (4pcs) with washer which "L" length is 7mm to fasten the monitor. Using the screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.



< ROTATING THE DISPLAY >

The monitor is designed to be compatible in landscape mode.



FITTING AND REMOVAL OF BASE

CAUTION

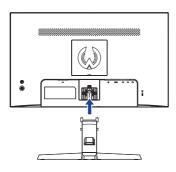
- Put the monitor on a stable surface. The monitor may cause injury or damage if it falls or is dropped.
- Do not give a strong impact to the monitor. It may cause damage.
- Unplug the monitor before removal or installation to avoid an electric shock or a damage.

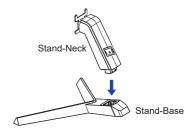
<Installation>

- (1) Combine the Stand-Neck and the Stand-Base.
- ② Use the 'thumb screw' provided to secure the base to the Stand-Neck.
- 3 Place the Cable Holder *
- ④ Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- ⑤ Hold the monitor and install the Stand to the monitor until it clicks to secure.



* The cable holder cannot be removed after installation





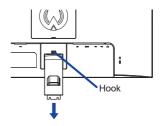


Thumb screw for Stand-Base fixing

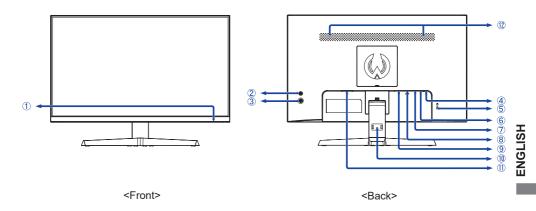


<Removal>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- ② Loosen the 'thumb screw' to remove the Stand-Base from the Stand-Neck.
- ③ Press the hook on the back of the monitor and remove the Stand-Neck from the monitor.



CONTROLS AND CONNECTORS



- 1 Power Indicator
 - NOTE Blue: Normal operation

Orange: Standby mode

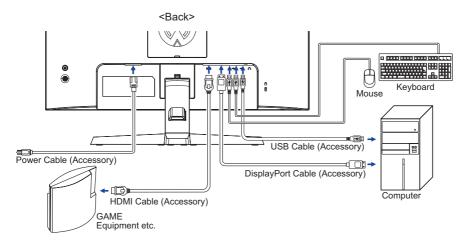
- 2 Power Switch ((1))
- (3) Navigation Button [MENU]
 - -Scroll Up / i-Style Color [🛕]
 - -Scroll Down / Input Select [▼]
 - -Left / ECO [◀]
 - -Right / Volume [▶]
- 4 Headphone Connector (1)
- (5) Keyhole for Security Lock
 - NOTE You can fasten a security lock and cable to prevent the monitor from being removed without your permission.
- ⑥ USB Upstream Connector (⋄<</p>
- ① USB Downstream Connector (5V, 500mA)
- G-MASTER G2740QSU: DisplayPort Connector (DP)
 G-MASTER G2740HSU / G-MASTER G2440HSU: HDMI Connector (HDMI)
- G-MASTER G2740QSU: HDMI Connector (HDMI)
 G-MASTER G2740HSU / G-MASTER G2440HSU: DisplayPort Connector (DP)
- (1) Installation hole of Cable Holder
- ① AC Connector (~: Alternating current) (~)
- ① Speakers

CONNECTING YOUR MONITOR: G-MASTER G2740QSU

- 1 Ensure that both the computer and the monitor are switched off.
- 2 Connect the computer to the monitor with the signal cable.
- ③ Connect the computer to the monitor with the USB Cable.
- 4 Connect the Power Cable to the monitor first and then to the power source.
- 5 Turn on your monitor and computer.

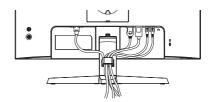
- NOTE Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
 - The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
 - Make sure you tighten the finger screws at each end of the signal cable.
 - The Class I pluggable equipment Type A must be connected to protective earth.
 - The socket-outlet shall be installed near the equipment and shall be easily accessible.
 - Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

[Example of Connection]



[Collect Cables]

Put the cables through the cable holder to bundle them.



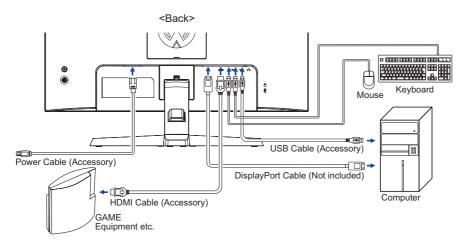
CONNECTING YOUR MONITOR: G-MASTER G2740HSU/G-MASTER G2440HSU

- ① Ensure that both the computer and the monitor are switched off.
- 2 Connect the computer to the monitor with the signal cable.
- (3) Connect the computer to the monitor with the USB Cable.
- 4 Connect the Power Cable to the monitor first and then to the power source.
- (5) Turn on your monitor and computer.

NOTE

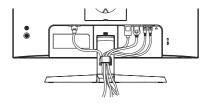
- Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
- Make sure you tighten the finger screws at each end of the signal cable.
- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

[Example of Connection]



[Collect Cables]

Put the cables through the cable holder to bundle them.



COMPUTER SETTING

■ Signal Timing

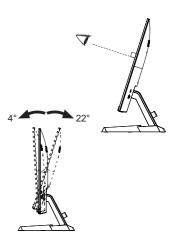
Change to the desired signal timing listed on page 29: COMPLIANT TIMING.

ADJUSTING THE VIEWING ANGLE

- For optimal viewing it is recommended to look at the full face of the monitor.
- Hold the stand so that the monitor does not topple when you change the monitor's angle.
- You are able to adjust the monitor's angle up to 22° upward, 4° downward.
- In order to ensure a healthy and relaxed body position when using the monitor at visual display workstations, it is recommended that the adjusted tilt angle should not exceed 10°. Adjust the monitor's angle to your own preference.

NOTE

- Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.
- Careful attention is required not to pinch your fingers or hands into the moving part of the stand when you change the angle.



OPERATING THE MONITOR

To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 29. You are also able to adjust the picture by following the button operation shown below.

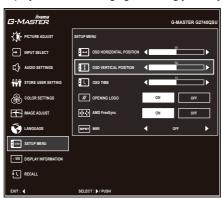
1 Press the MENU Button to start the On Screen Display feature. There are additional Menu items which can be switched by using the ◀ / ▶ Buttons.



- Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the MENU Button. Then, use the ◀ / ▶ Buttons to highlight the desired adjustment icon.
- ③ Press the MENU Button again. Use the ◀ / ▶ Buttons to make the appropriate adjustment or setting.
- ④ Press the Button to leave the menu, and the settings you just made would be automatically saved.

For example, to correct for OSD vertical position, select Menu item of Setup Menu and then press the MENU Button. Then, select OSD Vertical Position by using the ◀ / ▶ Buttons. An adjustment page appears after you press the MENU Button.

Then, use the \(\lambda \) \(\notage \) Buttons to change the OSD vertical position settings. The OSD vertical position of the overall display should be changing accordingly while you are doing this.



Press the ◀ Button lastly, it ends, all changes are saved in the memory.

NOTE

- When button operations are aborted during adjustment, On-Screen Display disappears when the time set for the OSD Time has passed. Also, press the ■ button to quickly turn off the On-Screen
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.
- All adjustments have only one setting which applies to all signal timings.

ADJUSTMENT MENU CONTENTS



Adjustment Item	Problem / Option		Button to Press
Contrast *2,4	Too dark Too bright		+ +
Brightness *1,2,4	Too dull Too intens	e	of the LCD panel
Overdrive *4	Off / -2 / -1 / 0 / +1 / +2 It will improve the gray level response time of the LCD panel. A higher level results in a faster response time.		
Adv. Contrast *4	Off	Typical Contrast Ratio	
Auv. Contrast	On	Increased Contrast Ratio	
	Off	Normal	
ECO *3,4 Direct	Mode1	Brightness of back-light is reduced.	
Birect	Mode2	Brightness of back-light is	reduced more than Mode1.
	Mode3	Brightness of back-light is	reduced more than Mode2.
	Off	Typical	
Blue Light Reducer *4	Mode1	Blue light is reduced.	
Direct	Mode2	Blue light is reduced more	e than Mode1.
	Mode3	Blue light is reduced more	e than Mode2.
Black Tuner	From -5 to +5 You can adjust Dark shades.		
Color Saturation	From -5 to +5 You can adjust Dark shades. Too weak Too strong		
Gamma *4	You can set the Gamma. 1.8 / 2.2 / 2.6		

- *1 Adjust the Brightness when you are using the monitor in a dark room and feel the screen is too bright.
- *2 Contrast and Brightness are disabled when Adv. Contrast is on.
- *3 ECO is off when Adv. Contrast is on.
- *4 Contrast, Brightness, Overdrive, Adv. Contrast, ECO, Blue Light Reducer and Gamma are disabled when i-Style Color is activated.

Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

- ECO : Press the ◀ Button when the Menu is not displayed.
- Blue Light Reducer: Press and hold the ▲ Button for 1-2 seconds when the Menu is not displayed.





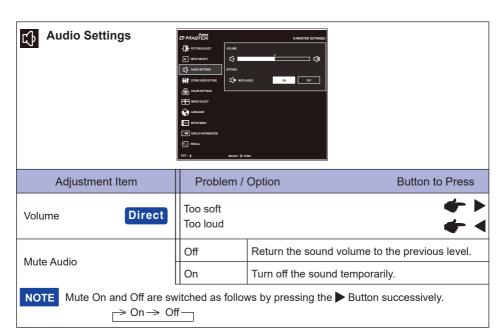
Adjustment Item	Problem / Option		Button to Press	
	Auto		Search for an available input source and select automatically.	
Input Source	Manual	HDMI	Select the Digital (HDMI) input.	
mpat course	Manual	DisplayPort	Select the Digital (DisplayPort) input.	

NOTE Input source is fixed, not selected automatically when HDMI and DisplayPort which are selected.

Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

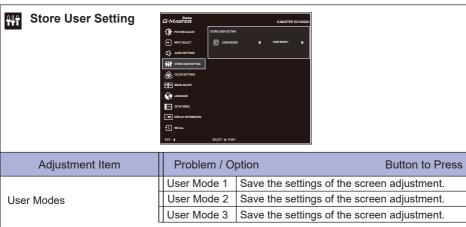
• Input Select : Press the ▼ Button when the Menu is not displayed.



Direct

You can skip the Menu items and directly display an adjustment scale by using the following button operations.

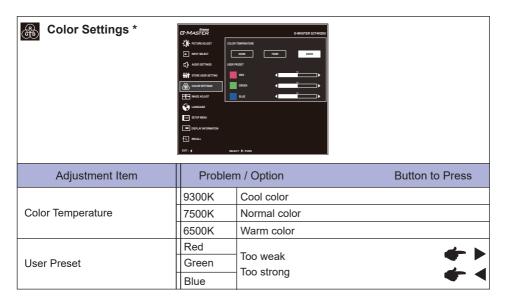
• Volume : Press the > Button when the Menu is not displayed.



NOTE You can memorize your customized monitor settings.

The following settings can be memorized:

Contrast, Brightness, Overdrive, Adv. Contrast, ECO, Volume, Mute Audio, Color Settings, i-Style Color, Sharp and Soft, Black Tuner, Video Mode Adjust



^{*}Color Settings adjustments are disabled when i-Style Color or Blue Light Reducer is activated.



Adjustment Item	Problem / O	Option Button to Press	
	Off	Return to a state set by color adjustment except i-Style Color.	
	Standard	For general windows environment and monitor default setting.	
	Sport Game	For Sports game environment.	
i-Style Color *1 Direct	FPS Game	For FPS game environment.	
	Strategy Game	For Strategy game environment.	
	Text	For text editing and viewing in a word processing environment.	
	Mode 1	Applies customized monitor settings.	
	Mode 2	Applies customized monitor settings.	
	Mode 3 Applies customized monitor settings.		
	123456		
Sharp and Soft	You can change the picture quality from 1 to 6 (sharp to soft). Press the ▶ Button to change the picture quality in numerical order. Press the ◀ Button to change the picture quality in reverse numerical order.		
LIDMI DCD Dawas	Full	For full-range color scale signal	
HDMI RGB Range	Limited	For limited color scale signal	
Video Mode Adjust	Full	Expansion display	
Video Mode Adjust	Aspect *2	Expansion display of Aspect	

 $^{^{\}star 1}$ i-Style Color is disabled when Blue Light Reducer is activated.

Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

• i-Style Color : Press the A Button when the Menu is not displayed.

^{*2} Option unavailable with 16:9 resolution.



Adjustment Item	Problem / Option			Button to Press
	English	English	Español	Spanish
Language	Français	French	Nederlands	Dutch
	Deutsch	German	Ĉesky	Czech
	Italiano	Italian	Русский	Russian
	Polski	Polish	日本語	Japanese





Adjustment Item	Prob	lem / Option	Button to Press	
OSD Horizontal Position	OSD is too left OSD is too right			
OSD Vertical Position	OSD is too low OSD is too high			
OSD Time	You can set the OSD display duration time between 5 and 30 seconds.			
Opening Logo	Off	iiyama Logo does not di turned on.	splay when the monitor is	
	On	iiyama Logo displayed when the monitor is turned on		
AMD FreeSync *1	Off	The FreeSync function is turned off.		
AND FreeSylic	On	Enable the FreeSync function.		
MBR *2	Off / +1 / +2 It will improve the moving picture response time of the LCD panel. A higher level results in a faster response time.			

^{*1} AMD FreeSync is disabled when MBR is activated.

 $^{^{\}star 2}$ MBR is disabled when AMD FreeSync is on. Available for 75Hz only.





Displays information regarding the current input signal coming from the graphic card in your computer.

NOTE See your graphic card user guide for more information about changing the resolution and refresh.



Lock Mode

<OSD Menu>

- 1. The OSD lock will be activated by pressing the MENU button for about 10 seconds. If you try to access the OSD by pressing any of the buttons, message "OSD Locked" will appear on the screen.
- 2. The OSD lock will be deactivated by pressing the MENU button again for about 10 seconds.

<Power Switch>

- 1. The power switch lock will be activated by pressing the ◀ button for about 10 seconds. Locking the power switch means that won't be able to turn off the Monitor while the power switch is locked. If presses the power switch message "Power Button Locked" will appear on the screen.
- 2. The power switch lock will be deactivated by pressing the ◀ button again for about 10 seconds.

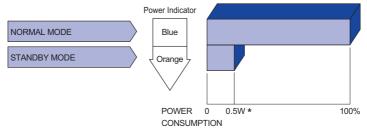
STANDBY FEATURE

The standby feature of this product complies with power saving requirement of ENERGY STAR® and VESA DPMS. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

To use the feature, the monitor needs to be connected to a VESA DPMS compliant computer. There is a standby step the monitor takes as described below. The standby function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

■ Standby Mode

When the video signal from the computer is off, the monitor enters into Standby Mode which reduces the power consumption to less than 0.5W*. The screen becomes dark, and the power indicator turns to orange. From Standby Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



* USB peripherals and audio equipment are not connected.

NOTE Even when using the standby mode, the monitor consumes electricity. Turn off the Power Switch whenever the monitor is not in use, during the night and weekends, to avoid unnecessary power consumption.

TROUBLE SHOOTING

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

- 1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
- Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
- 3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

	Problem	Check
1	The picture does not appear.	
	(Power indicator does not light up.)	 □ The Power Cable is firmly seated in the socket. □ The Power Switch is turned ON. □ The AC socket is live. Please check with another piece of equipment.
	(Power indicator is blue.)	 ☐ If the blank screen saver is in active mode, touch the keyboard or the mouse. ☐ Increase the Contrast and/or Brightness. ☐ The computer is ON. ☐ The Signal Cable is properly connected. ☐ The signal timing of the computer is within the specification of the monitor.
	(Power indicator is orange.)	 ☐ If the monitor is in standby mode, touch the keyboard or the mouse. ☐ The computer is ON. ☐ The Signal Cable is properly connected. ☐ The signal timing of the computer is within the specification of the monitor.
2	The screen is not synchronized.	☐ The Signal Cable is properly connected.☐ The signal timing of the computer is within the specification of the monitor.
3	The screen position is not in the center.	☐ The signal timing of the computer is within the specification of the monitor.
4	The screen is too bright or too dark.	☐ The video output level of the computer is within the specification of the monitor

Problem

⑤ The screen is shaking.
 ☐ The power voltage is within the specification of the monitor.
 ⑥ No sound.
 ☐ The audio equipment (computer etc.) is ON.
 ☐ The Volume is turned up.
 ☐ The Mute is OFF.
 ☐ The audio output level of the audio equipment is within the specification of the monitor.
 ⑦ The sound is too loud or too quiet.
 ☐ The audio output level of the audio equipment is within the specification of the monitor.

Check

RECYCLING INFORMATION

For better environment protection please don't dispose your monitor.

Please visit our web site: www.iiyama.com for monitor recycling.

APPENDIX

Design and specifications are subject to change without prior notice.

SPECIFICATIONS : G-MASTER G2740QSU

Size Category		27"		
	Panel technology	IPS Panel Technology		
	Size	Diagonal: 27" (68.5cm)		
	Pixel pitch	0.233mm H × 0.233mm V		
LCD Panel	Brightness	250cd/m ² (Typical)		
i alici	Contrast ratio	1000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left : 89° each, Up / Down : 89° each (Typical)		
	MPRT	1ms		
Display C	Colors	Approx. 16.7M		
Sync Fre	quency	Horizontal: 31.0-120.0kHz, Vertical: 48-75Hz		
Native Re	esolution	2560 × 1440, 3.7 MegaPixels		
Support r	max. resolution	2560 × 1440 75Hz		
Input Connector		HDMI, DisplayPort		
Plug & Pl	lay	VESA DDC2B [™]		
Input Video Signal		HDMI, DisplayPort		
USB Standard		USB2.0 (DC5V, 500mA)		
Number of USB Ports		1 Upstream : Series B		
Connector shape		2 Downstream : Series A		
· ·	ne Connector	ø 3.5mm mini jack (Stereo)		
Speakers		2W × 2 (Stereo speakers)		
	n Screen Size	596.7mm W × 335.7mm H / 23.5" W × 13.2" H		
Power So		100-240VAC, 50/60Hz, 1.5A		
Power Consumption*		23W typical, Standby mode: 0.5W maximum		
Dimensions / Net Weight		611.5× 434.0 × 239.0mm / 24.1 × 17.1 × 9.4" (W×H×D) 4.6 kg / 10.1 lbs		
Ttilt Angle	Э	Upward: 22° Downward: 4°		
Environm Consider		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 70% (No condensation)		
Approvals		CE, TÜV-Bauart, EAC, VCCI, PSE, ENERGY STAR®		

NOTE * USB peripherals and audio equipment are not connected.

SPECIFICATIONS: G-MASTER G2740HSU

Size Category		27"			
	Panel technology	IPS Panel Technology			
	Size	Diagonal: 27" (68.6cm)			
	Pixel pitch	0.311mm H × 0.311mm V			
LCD Panel	Brightness	250cd/m ² (Typical)			
1 and	Contrast ratio	1000 : 1 (Typical), Adv. Contrast Function Available			
	Viewable angle	Right / Left : 89° each, Up / Down : 89° each (Typical)			
	MPRT	1ms			
Display 0	Colors	Approx. 16.7M			
Sync Fre	quency	Horizontal: 31.0-85.0kHz, Vertical: 48-75Hz			
Native R	esolution	1920 × 1080, 2.1 MegaPixels			
Support i	max. resolution	1920 × 1080 75Hz			
Input Co	nnector	HDMI, DisplayPort			
Plug & P	lay	VESA DDC2B™			
Input Video Signal		HDMI, DisplayPort			
USB Standard		USB2.0 (DC5V, 500mA)			
Number of USB Ports		1 Upstream : Series B			
Connector shape Headphone Connector		2 Downstream : Series A ø 3.5mm mini jack (Stereo)			
Speakers		2W × 2 (Stereo speakers)			
•	n Screen Size	597.9mm W × 336.3mm H / 23.5" W × 13.2" H			
Power So		100-240VAC, 50/60Hz, 1.5A			
	onsumption*	19W typical, Standby mode: 0.5W maximum			
	·	610.0×433.0 × 239.0mm / 24.0 × 17.0 × 9.4" (W×H×D)			
Dimensions / Net Weight		4.5 kg / 9.9 lbs			
Ttilt Angl	e	Upward: 22° Downward: 4°			
Environn Consider		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 70% (No condensation)			
Approval	S	CE, TÜV-Bauart, EAC, VCCI, PSE, ENERGY STAR®			

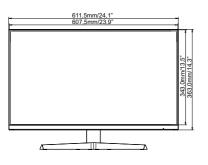
NOTE * USB peripherals and audio equipment are not connected.

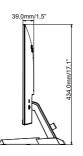
SPECIFICATIONS: G-MASTER G2440HSU

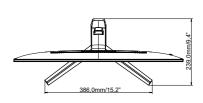
Size Category		24"		
	Panel technology	IPS Panel Technology		
	Size	Diagonal: 23.8" (60.5cm)		
	Pixel pitch	0.275mm H × 0.275mm V		
LCD Panel	Brightness	250cd/m² (Typical)		
1 dilci	Contrast ratio	1000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left : 89° each, Up / Down : 89° each (Typical)		
	MPRT	1ms		
Display C	Colors	Approx. 16.7M		
Sync Fre	quency	Horizontal: 31.0-85.0kHz, Vertical: 48-75Hz		
Native R	esolution	1920 × 1080, 2.1 MegaPixels		
Support i	max. resolution	1920 × 1080 75Hz		
Input Co	nnector	HDMI, DisplayPort		
Plug & P	lay	VESA DDC2B™		
Input Video Signal		HDMI, DisplayPort		
USB Standard		USB2.0 (DC5V, 500mA)		
Number of Connector	of USB Ports or shape	1 Upstream : Series B 2 Downstream : Series A		
	ne Connector	ø 3.5mm mini jack (Stereo)		
Speakers		2W × 2 (Stereo speakers)		
Maximun	n Screen Size	527.0mm W × 296.5mm H / 20.7" W × 11.7" H		
Power So	ource	100-240VAC, 50/60Hz, 1.5A		
Power C	onsumption*	17W typical, Standby mode: 0.5W maximum		
Dimensions / Net Weight		539.0×393.0×202.0mm / 21.2×15.5×7.9" (W×H×D) 3.7 kg / 8.2 lbs		
Ttilt Angle	e	Upward: 22° Downward: 4°		
Environm Consider		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 70% (No condensation)		
Approval	S	CE, TÜV-Bauart, EAC, VCCI, PSE, ENERGY STAR®		

NOTE * USB peripherals and audio equipment are not connected.

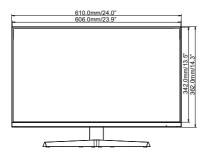
DIMENSIONS: G-MASTER G2740QSU

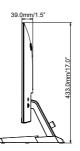


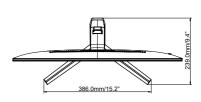




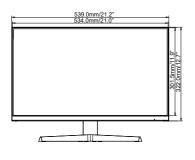
DIMENSIONS: G-MASTER G2740HSU



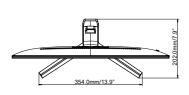




DIMENSIONS: G-MASTER G2440HSU







COMPLIANT TIMING

Video Mode	Horizontal	Vertical	Dot Clock
Video Mode	Frequency	Frequency	Dot Clock
640 × 480	31.469kHz	59.940Hz	25.175MHz
800 × 600	37.879kHz	60.317Hz	40.000MHz
800 × 600	46.875kHz	75.000Hz	49.500MHz
1024 × 768	48.363kHz	60.004Hz	65.000MHz
	60.023kHz	75.029Hz	78.750MHz
1280 × 1024	79.980kHz	75.020Hz	135.000MHz
1600 × 1200	75.000kHz	60.000Hz	162.000MHz
1680 × 1050	65.290kHz	60.000Hz	146.250MHz
1920 × 1080	66.590kHz	59.930Hz	138.500MHz
	83.890kHz	74.970Hz	174.500MHz
2560 × 1440	88.787kHz	59.951Hz	241.500MHz
∠500 × 1440	111.788kHz	74.925Hz	298.470MHz

NOTE * Available for G-MASTER G2740QSU only.