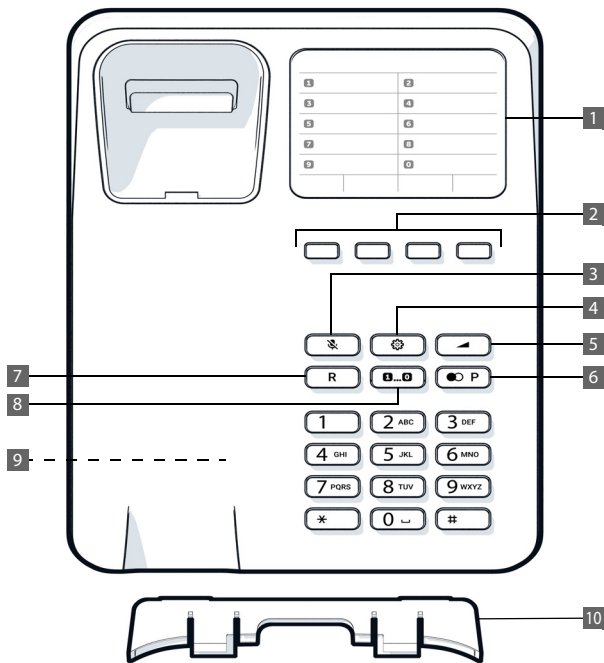


| Gigaset DESK 400 / IM en/ A30054-M6538-A701-3-3T19 / DESK400_en.fm / 01.12.2022 |

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en

Gigaset DESK 400 overview



- | | | | |
|---|--|----|---|
| 1 | Insert strip for writing the speed dial and direct dial key assignment | 6 | Redial/Pause key |
| 2 | Direct dial keys | 7 | Recall key |
| 3 | Mute key | 8 | Speed dial key |
| 4 | Set key | 9 | Sliding switch for switching between pulse and tone dialling (on the back of your base station) |
| 5 | Volume key | 10 | Stand |



Carefully read through the operating instructions and heed the instructions when using your phone. Keep the operating instructions for future reference. Only use the jacks and leads supplied.

Intended use

Your DESK 400 phone, or phone below, is suitable for making calls within a phone network. The phone is suited solely to private use in enclosed indoor areas.

Any other use is deemed non-intended use.

Do not perform any modifications of or conversions to the device.

Safety precautions



Only connect the connector cable to the phone socket intended for it.



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The devices are not splash-proof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Check the package contents

Check the package contents of your phone, before you start using it:

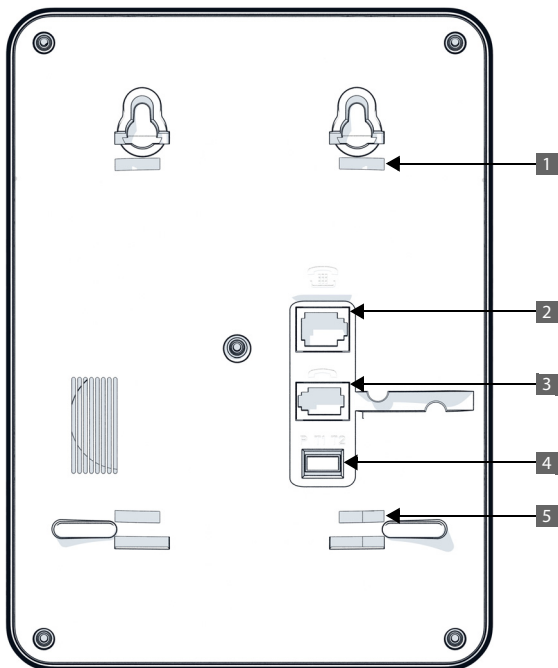
- ◆ handset
- ◆ base station
- ◆ stand
- ◆ connector cable
- ◆ handset cable
- ◆ operating instructions

If something is missing or damaged, please contact our Customer Service team (page 7).

Insert strips

Blank insert strips for the speed and direct dial keys can be found online at: www.gigaset.com/manuals

Connecting the telephone



- ▶ Connect the handset to the base station. Connect the short end of the handset cable to the handset and the other end to the base station (3).
- ▶ Connect your telephone to your telephone line. Connect the connection cable to the base station (2) and your telephone socket.
- ▶ Guide the connection cable through the cable duct on the standfoot.
- ▶ Mount the stand on the back of your telephone in the upper position (1). This improves the legibility of the keys and the insert strip. Insert the stand into the holder provided. You will hear the stand click into place.

Wall mounting

Warning! Electric shocks and gas explosions pose a risk to life. When fitting to a wall, ensure you avoid any power cables or gas pipes located in the wall. Ensure that you do not unintentionally damage power cables and gas pipes.

This device is only suitable for a maximum installation height of 2 m.

- ▶ Drill two holes into the wall, separated horizontally by approx. 65 mm, and insert two suitable screws (not included in the delivery).
- ▶ Mount the stand on the back of your telephone in the lower position (5). This improves the legibility of the keys and the insert strip. Insert the stand into the holder provided. You will hear the stand click into place.
- ▶ If necessary, set the dialling mode (page 6) using the sliding switch (4) before mounting your telephone.
- ▶ Fit the phone on the projecting screws.

Setting up the telephone for use

Recommended installation of telephone:

- ◆ Do not expose the telephone to direct sunlight or other sources of heat.
- ◆ Operate at temperatures of between +5°C and +40°C.
- ◆ Maintain a distance of at least one metre between the telephone and radio equipment, e.g. radio telephones, radio paging equipment or TV sets. Otherwise, telephone communication could be impaired.

- ◆ Do not install the telephone in dusty rooms as this can limit the service life of the telephone.
- ◆ Furniture lacquer and polish can be adversely affected by contact with parts of the unit (e.g. feet).

Dialling and saving numbers

Dialling a number



Lift the handset, dial the number.

Last number redial

The last number dialled is automatically saved.



Lift the handset, press the last number redial key.

Direct dial and speed dial

You can store a total of 14 phone numbers (max. 21 digits each). 10 phone numbers as speed dials via the number keys (0-9) and 4 phone numbers via the direct dial keys.

Storing a direct dial number



Lift the handset, press the set key.



Press the direct dial key.



Enter the number for the speed dial.



Press the set key.

Saving speed dial number



Lift the handset, press the set key.



Press the speed dial key.



Define the speed dial number.





Enter the number for the speed dial.







Press the set key.

Dialling a direct dial number



  Lift the handset, press the direct dial key.

Dialling a speed dial number

  Lift the handset, press the speed dial key.



 ...  Press the speed dial number key.


Notes on saving and deleting speed dial numbers

 and  are saved regardless of the set dialling mode but are only dialled with tone dialling mode (→ page 6).

If the number entered is longer than 21 digits, the saved number is deleted.

Dialling pauses


One or more dialling pauses for speed dial numbers can be entered using  (not at 1st digit). Pauses are transferred to the memory and are necessary for certain extension systems (e.g.: 0  2368).

- ◆ Dialling a dialling pause within the first 5 digits:
The entire number saved is dialled, including the 2-second dialling pause.
- ◆ Dialling a dialling pause after the first 5 digits:
The portion of the number saved after the pause is only dialled after pressing the  key.

Adjusting the telephone

Setting the handset volume


The handset volume can be set to two levels.

 Press the handset volume control key.

The primary volume is reset after hanging up.



Mute


You can deactivate the telephone's microphone during a call.



 Press the mute key.
To reactivate microphone: Press the mute key again.

Setting the ringer

You can set the ringer melody and volume or turn it off (factory default: level 6).










  Lift the handset, press the set key.

 Press the hash key.

 ...  Press one of the number keys.


(0: Ringer off until handset is next lifted).
Press the set key.



	Volume		
	low	medium	high
Melody 1			
Melody 2			
Melody 3			

Operation on a PABX

Special functions/Recall key

During an external call, you can make an enquiry or forward the call. To do this, press the recall key . The subsequent procedure depends on your PABX.

To set the recall key, the telephone's flash time must be set consistent with your PABX. Please refer to the operating instructions for your PABX.

Changing the dialling mode/flash time

The telephone supports the following dialling modes:

T1: Tone dialling, flash time 100 ms

T2: Tone dialling, flash time 270 / 600 ms

P: Pulse dialling

Depending on your PABX, you may need to change your telephone's dialling mode or the flash time.

T1 T2 P Use the sliding switch on the back of your base station.



Temporary tone dialling switching in "Pulse" position

To use functions that require tone dialling (e.g. remote control of answering machine), you can set the telephone to tone dialling for the duration of the call without adjusting the switch.

After the connection is established:

* Press the star key.

After the connection is broken, the setting reverts to pulse dialling.

Operation on public telephone systems

Public telephone systems - in some cases by special order/request - offer you a range of useful additional services (e.g. call divert, call back on busy, three-party conference etc.). These services can be selected using specified key combinations, which your network provider will notify you of.

You can save the entire key combination, including the number of a fixed call divert destination, to your speed dial keys just like a normal number.

Recall key

In public telephone systems, the recall key is required to use certain additional services; e.g. for "Call back on busy".

You may need to adjust the flash time of your telephone to the needs of the public telephone system. Use the sliding switch on the back of your base station. (→ page 6).

Appendix

Care

Wipe the device with a **slightly moistened** cloth or an antistatic cloth. Do not use solvents or microfibre cloths. **Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid



If the device comes into contact with liquid:

- 1 Unplug all cables from the device.
- 2 Allow the liquid to drain from the device.
- 3 Pat all parts dry,
- 4 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the keypad facing down (if applicable).
- 5 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Questions and answers

You lift the handset but you hear no dialling tone: Is the connecting lead correctly plugged into the telephone and the telephone socket?

The dialling tone is audible but the telephone will not dial: The connection is OK. Is the dialling mode set correctly?

The other party cannot hear you: Mute activated?

Regular pulse noises can be heard during a call: The connection is receiving metering pulses from the exchange, which the telephone cannot interpret. Contact your network operator.

Protecting our environment

Environmental management system



Gigaset Communications GmbH is certified pursuant to the

international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

UK: The Waste Electrical and Electronic Equipment Regulations 2013. The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Authorisation

This device is intended for analogue phone lines in your network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directives 2014/30/EU and 2014/35/EU.

The full text of the EU and UK declaration of conformity is available at the following internet address: www.gigaset.com/docs

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files. Therefore please check all of these files.

Contacts

If you should encounter any problems when operating the telephone connected to a communication system with analogue network access, please contact the network operator responsible or your dealer.

Issued by
Gigaset Communications GmbH
Frankenstraße 2, D-46395 Bocholt

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