

# Gigaset

## CL390 - CL390A

You can find the most up-to-date  
user guide at  
[www.gigaset.com/manuals](http://www.gigaset.com/manuals)



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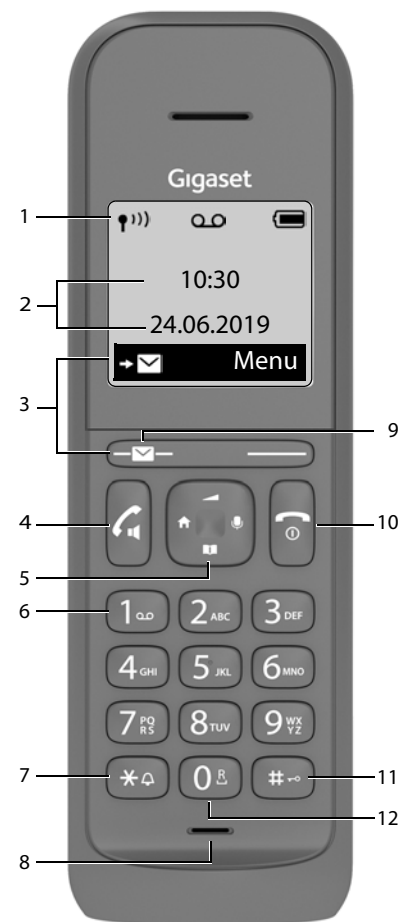
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Not all functions described in the user guide are available in all countries or from all network providers.

# Overview

## Handset



### 1 Status bar (→ p. 13)

Icons display current settings and operating status of the telephone

### 2 Date and time (→ p. 35)

### 3 Display keys and functions (→ p. 12)

Various functions, depending on the operating situation

### 4 Talk key / Handsfree key

Accepting call; selecting displayed number; open redial list

▶ Press briefly

Start dialling

▶ Press and hold

### 5 Control key (→ p. 11)

☐ Open menu; mute;

☐ Open directory;

☐ Adjust volume;

☐ Make internal calls;

☐ Navigate in menus and entry fields

### 6 Key 1 (→ p. 26)

Call answering machine / network mailbox

▶ Press and hold

### 7 Star key

Enable/disable ringtone

▶ Press and hold

Switch from pulse dialling to tone dialling

▶ Press briefly

### 8 Microphone

### 9 Message key

Access to the call and message lists;

**flashes:** new message or new call

New messages in the call list / network mailbox list are shown on the display by message

**New messages.**

### 10 End call key / On/Off key

End call; Cancel function; one level back

▶ Press briefly

Back to idle mode;

▶ Press and hold

Switch the handset on and off

### 11 Hash key / Lock key

Lock/unlock the keypad; enter a dialling pause

▶ Press and hold

Toggle between upper/lower case and digits

▶ Press briefly

### 12 Recall key

Consultation call (flash)

▶ Press and hold



If multiple functions are listed, the button function depends on the situation.

The colour and shape of your device may be different from the illustration.

## Base

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**Registration/paging key**  
Locate a handset (paging)  
Registering handsets







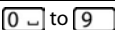

- ▶ Press **briefly**
- ▶ Press and **hold**

## Symbols used in the user guide

### Icons

	Warnings, the non-adherence to which can result in damage to devices or personal injury.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for carrying out the following action.
	Additional helpful information.








### Buttons

	Talk/Handsfree key		Hash key
	End call key		Star key
	Control key		Recall key
	Digit/letter keys		Display keys













### Procedures

**Example:** Enabling/disabling Auto Answer:

- ▶  Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Auto Answer ▶ OK  
 = enabled)

Step	Actions required
▶ Menu	Press the <b>Menu</b> display key.
▶  <b>Settings</b>	Use the control key  to navigate to entry <b>Settings</b> .
▶ OK	Press <b>OK</b> to confirm. The <b>Settings</b> submenu is opened.
▶  <b>Telephony</b>	Select the <b>Telephony</b> entry using the control key  .
▶ OK	Press <b>OK</b> to confirm. The <b>Telephony</b> submenu is opened.
▶  <b>Auto Answer</b>	Select the <b>Auto Answer</b> entry using the control key  .
▶ OK	Enable or disable it using <b>OK</b> . Function is enabled  .

## Safety precautions

	Read the safety precautions and the user guide before use.
	The device cannot be used in the event of a power failure. In case of a power failure it is also <b>not possible to make emergency calls</b> . Emergency numbers <b>cannot</b> be dialled if the <b>keypad/display lock</b> is activated!
	Use only <b>rechargeable batteries</b> that correspond to the <b>specification</b> (see list of permitted batteries → <a href="http://www.gigaset.com/service">www.gigaset.com/service</a> ). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	The handset must not be operated if the battery cover is open.
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Use only the power adapter indicated on the device. Whilst charging, the power socket must be easily accessible.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	Keep small cells and batteries, which can be swallowed, out of the reach of children. Swallowing a battery can lead to burns, perforation of soft tissue and death. Severe burns can occur within 2 hours of swallowing. In the case of a swallowed cell or battery, seek medical care immediately.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").

## Getting started

### Package contents

- One base, one power adapter, one phone cable
- One handset, one charging cradle with power adapter, two batteries, one battery cover and one user guide

Models with multiple handsets, per handset:

- One handset, one charging cradle with power adapter, two batteries and one battery cover



The base and charging cradle are designed for use in closed, dry rooms within a temperature range of +5°C to +45°C.

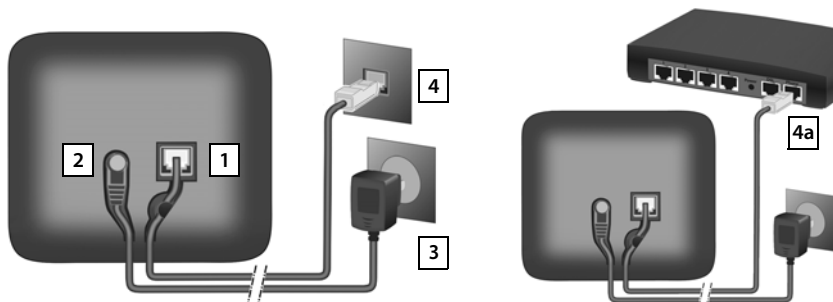
Position the base on a level, non-slip surface at a central point in the flat or house. The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

This device is only suitable for a maximum installation height of 2 m.

### Base



- ▶ Insert the phone plug into the connection socket **1** on the back of the base until it clicks into place.
- ▶ Insert the power cable from the power adapter into the connection socket **2**.
- ▶ Plug in the power adapter **3** and phone connector **4**.

If connecting to a router:

- ▶ Plug the phone connector into the phone connector socket on the router **4a**.



The network cable must **always be connected** in order to function, as the phone will not operate without a power supply.



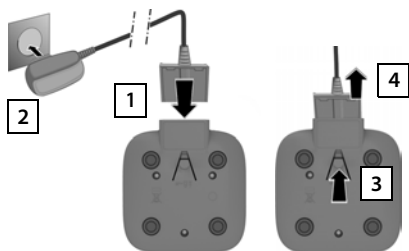
## Handset

### Connect the charging cradle

- ▶ Connect the flat plug of the power adapter **1**
- ▶ Plug the power adapter into the socket **2**

To remove the plug from the charging cradle again:

- ▶ Press the release button **3**. ▶ Pull out the plug **4**.



### Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film.**

### Inserting the batteries



Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury.



- ▶ Insert the batteries with the polarity in the right direction (refer to the picture for +/- positions).




- ▶ Fit the battery cover from the top.
- ▶ Push the cover closed until it clicks into place.



- To re-open the battery cover:
- ▶ Grip the notch on the cover and slide it downwards.

### Charging the batteries

- ▶ Prior to initial use, fully charge the batteries in the charging cradle.

The batteries are fully charged when the battery icon  disappears from the display.




Batteries can heat up during the charge process. This is not dangerous.

Over time, the charging capacity of the batteries will decrease for technical reasons.


### Setting up and registering a handset

When you switch on the handset for the first time, an installation assistant starts automatically, with which you can select the language and country (if available), and register the handset to a base.

#### Selecting the language

- ▶  Select the required language ▶ **OK** ... The language selected is set as the display language

#### Selecting the country (if available)

- ▶  Select the country where you use the phone ▶ **OK** ... Country-specific settings are configured

#### Registering a handset


Handsets in the packaging have already been registered to the base. In such cases, the installation assistant is ended and the idle display is shown.

If a handset is not yet registered, it now switches to Register mode.


#### On the base

- ▶ Press and **hold** the Register/Paging key on the base for about 3 seconds.

Once registration is complete, the handset returns to idle mode.

Cancelling the register process: ▶ Press the End call key 

#### The phone is now ready for use.


 If the assistant is interrupted, such as by an incoming call or because the charge level is too low, the installation assistant restarts as soon as the handset is back in idle mode.

Manually registering a handset: → p. 32

## Using the phone

### Switch the handset on and off


Switching on: ▶ When the handset is switched off, press and **hold** the End call key 

Switching off: ▶ When the handset is in idle mode, press and **hold** the End call key 

When you place a switched off handset into the charging cradle, it switches itself on automatically.

### Lock/unlock the keypad

The keypad lock prevents any accidental use of the phone.

Lock/unlock the keypad: ▶  Press and **hold**

Keypad lock enabled: The  symbol is shown on the display




If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.





It is also not possible to call emergency numbers when keypad lock is enabled.

### Control key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

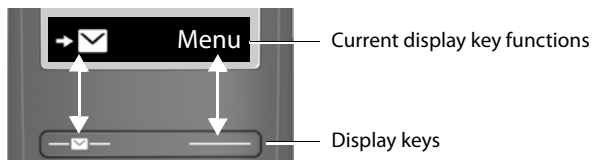
In the description below, the side of the control key is marked with an arrow (up, down, left, right) that must be pressed in the different operating situations, e.g.  for “press right on the control key”.

In idle mode	During a conversation
 Open the menu	Mute the microphone
 Select audio settings	Adjust the loudspeaker volume for receiver and handsfree mode
 Open the directory	Open the directory
 Make internal call / Open list of handsets	Initiate an internal consultation call






## Display

### Display keys


The display keys perform a range of functions depending on the operating situation.









► Press the display key . . . Function shown in display above.

 Menu	Open the main menu / submenu
 OK	Confirm menu function / save entry
 Menu	Back one menu level
 OK	Delete character by character to the left
 Menu	Access the call list / message list

### Changing the assignment of the right display key in idle mode

► Press and **hold** the right display key ►  Select the function ► OK

### Display functions accessed from the control key

  Menu	Use  to scroll up/down and set the volume
  OK	Move the cursor left and right with 

## Status bar

Icons display current settings and the status of the phone.

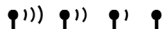


Keypad lock activated



Ringtone deactivated

### Radio contact between the base and handset



Good to poor



No reception



ECO DECT mode **No Radiation** enabled

### Answer machines



Local answer machine switched on (if available)

### Battery charge level



0 - 10%



11 - 33%



34 - 66%



> 66%

The ⚡ symbol is shown at the front during the charge process.




Flashing


Battery almost flat (less than 10 minutes of talk time)

## Menu navigation


The functions of your phone are displayed in a menu comprising several levels. Menu overview:

→ p. 46

▶ When the phone is in **idle**, press the Display key **Menu** or the control key  (right) ... the menu opens

▶ Use the control key  to scroll to the function required ▶ Confirm with **OK**

Back one level: ▶ Press the  key or **briefly** press the End call key 

Return to idle: ▶ Press and **hold** the End call key 

The display automatically returns to idle mode after two minutes of inactivity.

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

## Making calls



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### Making a call

▶  Enter the number ▶ Press the Talk key  ... The number is dialed

or

▶ Press and **hold** the Talk key  ... The dial tone can be heard ▶  Enter the number




To change the receiver volume during a call: ▶  ▶ Use  to set the volume

Ending a call / cancelling dialling: ▶ Press the End call key 





You can automatically prefix every number with a network provider prefix (**Preselection**).

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### Dialling from the directory

▶ Open the directory with  ▶  Scroll to the required entry ▶ Press the Talk key 

Or

▶ Open the directory with  ▶  Enter the first letter of the name ... The first entry matching the input is displayed ▶  Scroll as needed to the entry required ▶ Press the Talk key 

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### Dialling from the redial list

The list contains the 10 numbers last dialled with the handset.

▶ **Press briefly**  ▶  Select entry ▶ 



### Managing entries in the redial list



▶ **Press briefly**  ▶  Select ▶ **Menu** ▶  Select function ▶ **OK**

Possible functions: Use **Number / Copy to Directory / Delete Entry / Delete List**

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### Dialling from the call list

Open the call list: ▶ Press the Display key  ▶  Call List ▶ **OK**

▶  Scroll to the required entry and press the ▶ Talk key 

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### Dialling with speed dial key

 Entries from the directory are assigned to keys 2 to 9.



▶ Press and **hold** the quick dial key to which the required number is assigned

## One touch call

A predefined number is dialled by pressing **any** key. This allows children, who are unable to enter a number, to call a certain number for example.

Enabling one touch call mode:

- ▶ **Menu** ▶  **Call Manager** ▶ **OK** ▶  **One Touch Call** ▶ **OK** ▶ **Activation** ▶ **OK** ▶ 

Enter the number or use  to take it from the directory ▶ **OK** ( = enabled)

Make a one touch call: ▶ Press any key ... the saved number is dialled

Cancel dialling: ▶ Press the End call key 

End one touch call: ▶ Press and **hold** the  key

## Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen.

- ▶ Press the Talk key 

Function **Auto Answer** enabled: ▶ Simply take the handset out of the charging slot

Enabling function **Auto Answer**:


- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Auto Answer** ▶ **OK** ( = enabled)

Switch the ringtone off: ▶ **Mute** ... The call can continue to be accepted whilst it is being shown on the display


## Handsfree mode

In handsfree mode, you switch on the loudspeaker so that you can hear the caller without holding the handset to your ear.

Enabling/disabling handsfree mode during a call and when listening to the answer machine:

- ▶ Press the handsfree key 


Placing the handset in the charging cradle during a call:

- ▶ Press and hold down the Handsfree key  ▶ Place the handset into the charging cradle

Adjusting the loudspeaker volume:

- ▶ **Menu** ▶  **Audio Settings** ▶ **OK** ▶  **Call Volume** ▶ **OK** ▶  **Handsfree** ▶ **OK** ▶ Use  to adjust the volume ▶ **OK**

## Muting


- ▶ During a call, press the control key  (right) ... The handset microphone is switched off

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
## Making internal calls

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### Making internal calls

 Internal calls are free calls to other handsets registered to the same base.




Calling a specific internal subscriber:

- ▶  ▶ when more than two handsets are registered: Use  to select the internal subscriber ▶ **OK** oder  ... The handset selected is called

Calling all handsets ("group call"):

 Press and **hold** or ▶  ▶ 

or



- ▶  ▶  **Call All** ▶ **OK** or  ... All registered handsets are called. You speak to the first internal subscriber to pick up.

Ending the internal call: ▶ Press the End call key .

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### Making an internal consultation call / Forwarding a call

Call an **external** subscriber and transfer the call to an **internal** subscriber or hold a consultation call with him or her.

- ▶  ▶  Select as required the handset or **Call All** ▶ **OK** ... The internal subscriber(s) is/are called, the external subscriber hears music on hold

#### Possible options:


Hold a consultation call: ▶ Speak to the internal subscriber

Return to the external call: ▶ Press the Display key 

Transfer the external call when the internal subscriber has answered:

- ▶ Announce an external call ▶ Press the End call key 

Transfer the external call before the internal subscriber answers:

- ▶ Press the End call key  ... The external call is forwarded immediately



## Listening in to an external call

You are holding an external call. An internal subscriber can listen in to this call and take part in the conversation (conference).



The **Listening-In** function is enabled.

### Enabling/disabling internal listening in

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Listening-In** ▶ **OK**  
 = enabled)


## Initiating an internal conference call

You want to join an existing external call on a different handset.

- ▶ Press and **hold** the Talk key  ... All subscribers hear a signal tone

Ending a conference call:

- ▶ Press the End call key  ... All subscribers hear a signal tone

When the **first** internal subscriber presses the End call key , the handset which joined the conference call remains connected to the external subscriber.

## Calling Line Identification

During a call, the caller's number is transferred (CLI = Calling Line Identification) and can be displayed on the recipient's display (CLIP = CLI Presentation). When the caller's number is withheld, it is not shown on the called party's display. The call is made anonymously (CLIR = CLI Restriction).



You have authorised your network provider to show the number of the caller (CLIP) on your display.

The caller has authorised the network provider to send the phone number (CLI).

## Caller display for incoming calls

### Calling Line Identification

The caller's phone number is displayed. If the caller's number is saved in the directory, the name is displayed.

### No Calling Line Identification

Instead of name and number, the following is displayed:

- **External Call:** No number is transferred.
- **Withheld:** Caller has withheld Calling Line Identification.
- **Unavailable:** Caller has not authorised Calling Line Identification.

## Automatic network provider selection (preselection)

You can store a Call-by-Call number (preselection number), which **automatically** prefixes the number you dial. If you want to make calls abroad through a particular network provider for example, you can store its prefix here.

In the **With Preselect** list, enter the (initial digits of the) prefix numbers for which you want to use the preselection number.

In the **Without Presel.** list, enter the exceptions to the **With Preselect** list.

### Example:

Presel. Number	0999
With Preselect	08
Without Presel.	081 084

All numbers beginning with **08**, with the exception of **081** and **084**, are dialled using preselection number **0999**.

Number	Selected number
07112345	▶ 07112345
08912345	▶ 0999 08912345
08412345	▶ 08412345

## Entering a preselection number

- ▶ Menu ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Preselection ▶ OK ▶ Presel. Number ▶ OK ▶ Enter the number or use number from directory ▶ OK

## Create list of prefix numbers with preselection

- ▶ Menu ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Preselection ▶ OK ▶ With Preselect ▶ OK ▶ Select the list entry (1 – 11) ▶ OK ▶ Enter (the initial digits of) the prefix number for which the preselection number is to be used ▶ OK ▶ Select different list entry as required and enter more numbers

## Create list of prefix numbers without preselection

- ▶ Menu ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Preselection ▶ OK ▶ Without Presel. ▶ OK ▶ Select the list entry (1 – 11) ▶ OK ▶ Enter the exceptions for the **With Preselect** list ▶ OK ▶ Select another list entry as required and enter more numbers

## Disabling preselection permanently

- ▶ Menu ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Preselection ▶ OK ▶ Presel. Number ▶ OK ▶ Clear the preselection number with the Display key ▶ OK


## Call/message lists

The phone saves information about various events in lists:

- Call list: Numbers of all incoming and missed calls
- Answer machine list: Messages on the local answer machine (if available)
- Network mailbox list: Messages on the network mailbox

An advisory tone sounds as soon as a **new entry** appears on one of the lists. The default setting is the message key flashing (= left display key) and the following shown on the display:

 + number for missed calls

 + number for new voice messages


### Disabling the display of new messages

▶ Menu ▶   0  5  7

97


Select the type of message:


▶ Press key  for missed calls

▶ Press key  for messages on the local answer machine (if available)/network mailbox

975 SET: 

Setting the actions for new messages:

▶ Press key  The presence of new messages is displayed (default).

▶ Press key  The presence of new messages is not displayed.

975 SET: 

Save setting: ▶ OK



A change to the setting only becomes effective once the next new message is received.

If calls are stored in the network mailbox, you receive a message when the setting is configured (dependent on the network provider).

## Call list



**Prerequisite:** CLIP

Depending on the type of list set, all numbers for the last 25 incoming calls are saved, or only the missed calls are saved.

### Setting the list type

▶ Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Call list type ▶ OK ▶ Missed Calls / All Calls ▶ OK ( = selected)

## Opening the call list

- ▶ Press the display key  ... The list selection is opened ▶  **Call List**

The entry shows: number of new entries + number of old, read entries

**Call List 01+02**

Open list: ▶ **OK** ... The last incoming call is displayed

- ▶ Use  to scroll through the list

## Using other functions

- ▶  Select entry ▶ **Menu** ▶ Use  to select the function:



<b>Delete Entry</b>	Delete current entry
<b>Copy to Dir.</b>	Copy an entry to the directory
<b>Copy to Blacklist</b>	Copy a number to the black list
<b>Delete List</b>	Delete all entries
<b>Note:</b> All <b>old and new</b> entries are deleted	

---



## Message list

You can listen to messages on the answering machine (if available) or the network mailbox. from the answering machine list / network mailbox list.

Open the answer machine list:

- ▶ Press the Display key  ... The list selection is opened ▶  **Voice Mail** ▶ **OK**


Open the network mailbox list:

- ▶ Press the Display key  ... The list selection is opened ▶  **Network Mailbox** ▶ **OK**

## Directory

The local directory is unique to a handset. Entries can be sent to other handsets however (→ p. 22).

Up to 150 phone numbers (max. 30 digits) with associated names (max. 16 characters) can be stored.

Open the directory: ▶ Press down the control key 

or: ▶ Menu ▶  Directory ▶ OK

---

### Creating a directory entry

First entry:


▶  ... No entries. New entry? ▶ OK ▶  Enter the phone number ▶ OK ▶  Enter the name ▶ OK

More numbers:






▶  ▶ Menu ▶ New Entry ▶ OK ▶  Enter the phone number ▶ OK ▶  Enter the name ▶ OK

---

### Marking an entry as VIP

Every existing entry can be marked as a VIP contact. VIP contacts are assigned their own ring-tones and are displayed with symbol  in the directory and when they call.


Creating a VIP entry:


▶  ▶ Use  to scroll to the entry you want to make a VIP contact ▶ Menu ▶  Select VIP Caller Melody ▶ OK ( = enabled) ▶  Select the ringtone melody ▶ OK

Resetting a VIP mark: ▶ Select **No Melody** as the ringtone melody

---

### Selecting/editing the directory entry

▶  Open the directory

▶ Use  to scroll to the entry until the required name is selected

or






▶ Enter the first character of the name ▶ scroll as required with  to the entry

Display number: ▶ Menu ▶  Show Number ▶ OK

Change entry: ▶ Menu ▶  Edit Entry ▶ OK ▶ Delete characters with  ▶ change entry with  ▶ OK

---

### Assigning quick-dial keys

- ▶  ▶  Select entry ▶ Menu ▶  Shortcut ▶ OK ▶  Select key ▶ OK  
( = selected)

Clearing a key assignment:

- ▶  ▶  Select entry ▶ Menu ▶  Shortcut ▶ OK ▶  No Shortcut ▶ OK  
( = selected)

---

### Deleting a directory (entry)

#### Deleting a directory entry

- ▶  ▶  Select entry ▶ Menu ▶  Delete Entry ▶ OK

#### Deleting a directory

- ▶  ▶ Menu ▶  Delete List ▶ OK ▶ Confirm deletion with OK



---

### Transferring a directory (entry) to another handset



The sending and receiving handsets must both be registered with the same base.  
The other handset and the base are able to send and receive directory entries.

#### Transferring a directory entry to another handset

- ▶  ▶  Select entry ▶ Menu ▶  Send Entry ▶ OK ▶  Select internal number of the recipient handset ▶ OK

#### Transferring a directory to another handset

- ▶  ▶ Menu ▶  Send List ▶ OK ▶  Select internal number of the recipient handset ▶ OK

## Local answer machine (if available)

The handset is used to personalise settings on and operate the answering machine.



### Setting up the answer machine

The default setting is answer machine already set up. You can change this.

#### Recording your own announcements

You can record your own announcements using the handset. The pre-recorded announcement is used if no personal announcement is available.




- ▶ **Menu** ▶  **Answering Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Rec announce.** ▶ **OK** ▶ **Start recording?** ▶ **OK** ... You hear the ready tone (short tone) ▶ **Record the announcement (min. 3 seconds)** ▶ **Confirm with OK**

Cancelling and discarding an announcement: ▶ Press  or 




After the recording, the announcement is played back for you to check.

Recording ends automatically when the max. recording time of 170 seconds is reached or there is a pause in speaking of longer than 2 seconds.

Play back the announcement:

- ▶ **Menu** ▶  **Answering Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Play announce.** ▶ **OK**

Delete announcement:

- ▶ **Menu** ▶  **Answering Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Del announce.** ▶ **OK**

#### Changing settings

- ▶ **Menu** ▶  **Answering Machine** ▶ **OK** ▶ Select the setting you want to change

**Time to Auto Answer:**

- ▶ **Ring Delay** ▶ **OK** ▶  **Immediately / 10 sec / 18 sec / 30 sec / Auto** ▶ **OK**

**Auto:** the answer machine answers a call:

- after **18 seconds** if there are no new messages.
- after **10 seconds** if there are new messages.



Select **Auto** when you want to retrieve messages while you are out. So for remote access (→ p. 26), it is clear after 10 seconds that there are no new messages. No call costs are incurred if the call is ended immediately.

**Recording time:**

- ▶ **Message Length** ▶ **OK** ▶  **Maximum / 1 Minute / 2 Minutes / 3 Minutes** ▶ **OK**

**Listening in during recording:**

- ▶ **Call Screening** ▶ **OK** ▶  **Handset** ▶ **OK** ( = enabled)

## Local answer machine (if available)



Disable listening in for the **current recording**:

- ▶ Press the End call key

---

## Setting a different language (if available)

You can change the voice prompt language and language of the standard announcement.

- ▶ **Menu** ▶ **Answering Machine** ▶ **OK** ▶ **Language** ▶ **OK** ▶ **Select the language** ▶ **OK**

---

## Operation using the handset

### Enabling/disabling an answer machine

- ▶ **Menu** ▶ **Answering Machine** ▶ **OK** ▶ **Answ. Mach.** ▶ **OK**  = enabled

If the answer machine is enabled, the display shows icon



If the memory is full, the display shows **Memory full** and the answer machine switches off automatically. Delete old messages so that it switches on again automatically.

---

### Playing back messages

- ▶ Press and **hold** key (▲ key 1 is assigned to the answer machine)

or

- ▶ **Menu** ▶ **Answering Machine** ▶ **OK** ▶ **Play Messages** ▶ **OK**  
If the network mailbox is enabled: **Answ. Mach.** ▶ **OK**

or

- ▶ Press the Display key ▶ ... The list selection is opened ▶ **Voice Mail** ▶ **OK**

The answer machine list is shown as follows: **Answer 01+02**

Number of new messages + number of old entries which have already been played back

If there are new messages, playback starts with the first new message, otherwise with the first old message. First an info block is played, then the content. The display shows the caller's number or the caller's name.

The handset loudspeaker switches on **automatically**.

Switch off the loudspeaker: ▶ Press the handsfree key




## Actions during playback

Stop playback:

▶ 

Continue playback:

▶ Press  again

or ▶  ▶  Continue

Go to the next message:

▶  or 

**During playback of the info block**

Go to the start of the previous message:

▶  or  

Skip the information block:

▶ 

**During playback of the content**

Go to the start of the current message:

▶  or  

Go to the content of the next message:

▶ 

Call back a caller:

▶  ▶  Dial Number ▶ OK



Change volume:

▶  ▶  Volume ▶ OK

Copy a number to the directory:

▶  ▶  Copy to Dir. ▶ OK

Delete a single message:

▶  or press the Display key 

Delete all old messages:

▶  ▶  Delete all old ▶ OK ▶

Confirm the prompt

## Picking up a call from the answer machine

Even if the answer machine has already answered or is recording a call, you can still take it:

▶ Press the Talk key 

or




▶ Remove the handset from the base / charging cradle ( **Auto Answer** is enabled)

or

▶  ▶  Accept ▶ OK

Recording stops and you can speak to the caller.



If **Call Screening** via the handset is enabled (→ p. 23) and the call can already be heard through the handset, you can only take the call with  ▶  Accept ▶ OK. Pressing the Talk/handsfree key  only enables and disables handsfree mode.

## Operation when on the move (remote operation)

You can check and enable your answer machine from any other phone (hotel, pay phone, etc.).



The system PIN is not 0000.  
The other phone has tone dialling (DTMF).

## Enabling the answer machine

- ▶ Call the telephone connection and let it ring until the announcement **Please enter your PIN** (approx. 50 seconds). ▶ ... Use to enter the phone's system PIN within 10 seconds ... The answer machine is enabled, the remaining memory is announced and messages are played back



The answer machine cannot be disabled remotely.

## Checking an answer machine



The answer machine is enabled.

- ▶ Call the telephone connection ▶ ... press key during the announcement ... the announcement is interrupted ▶ enter the system PIN

The answer machine is operated using the following keys:

During playback of the info block: Skip to previous message. During message playback: Go to the start of the current message.	
Pause playback. Press again to resume. After a pause of approx. 60 seconds, the connection is ended.	
Go to the next message.	
During message playback: Delete current message.	

## Assigning key 1

When you use a local and a network mailbox, you can specify which one is opened with the



Settings for quick access are handset-specific. A different answer machine can be assigned to key on every handset registered.

Device without network mailbox: the network mailbox is automatically linked to key .

- ▶ Menu ▶ Answering Machine ▶ OK ▶ Set Key 1 ▶ OK ▶ Answ. Mach. / Net Mailbox ▶ OK ( = selected)

## Network mailbox



The network mailbox is **registered** with the network provider.

### Entering a number

- ▶ Menu ▶ Answering Machine ▶ OK ▶ Net Mailbox ▶ OK ▶ Enter the number ▶ OK ... The network mailbox is enabled



To enable and disable the network mailbox, use the number and a function code from your network provider. Contact the network provider if you require any further information.

### Playing messages

- From the menu: ▶ Menu ▶ Answering Machine ▶ OK ▶ Play Messages ▶ OK ▶ Net Mailbox ▶ OK
- Using key 1: ▶ Press and **hold** key (key 1 is assigned to the network mailbox)
- From the message list: ▶ Press the Display key ... The list selection is opened ▶ Network Mailbox ▶ OK

## Additional functions



The functions actually available on your telephone and how they are operated depends on the base/router to which the handset is registered.

The procedure required for your telephone may differ from the procedures described here.



### Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

All Gigaset user guides are available from

→ [www.gigaset.com/manuals](http://www.gigaset.com/manuals)

## Alarm clock



Date and time have been set.

### Turning the alarm clock on and off

▶ Menu ▶ Alarm Clock ▶ OK ▶ Activation ▶ OK  = turned on)

▶ Enter the wake-up time in minutes and second ▶ OK

Alarm clock turned on: Instead of the date, the display shows the wake-up time and left of it the alarm clock symbol.

### Setting/changing the wake-up time

▶ Menu ▶ Alarm Clock ▶ OK ▶ Wake-up Time ▶ OK ▶ Enter the wake-up time in hours and minutes ▶ OK

### Setting days

Select when the alarm is to be active, daily or only on workdays.

▶ Menu ▶ Alarm Clock ▶ OK ▶ Occurrence ▶ OK ▶ Select Daily / Monday-Friday ▶ OK

### Turning off the wake-up call

A wake-up call is shown on the display and indicated by the ringtone melody selected.

▶ **Off** ... The alarm call is switched off for 24 hours

or

▶ Press **Later** or any key ... **Snooze** is shown on the display, the alarm call is repeated after five minutes

## Baby monitor (Room monitoring)

When the baby monitor is switched on, the stored external phone numbers or all handsets registered to the phone (internal) are called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after about 90 seconds.

You can answer the alarm using the **Two-Way Talk** function. This function is used to switch the loudspeaker of the handset located in the baby's room on or off.

In baby monitor mode, incoming calls are only indicated on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. Advisory tones are disabled. All keys with the exception of the display keys are disabled.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.


After switching on:

- ▶ Test sensitivity.
- ▶ Test the connection, if the alarm is being forwarded to an external number.



## Activating and setting the baby monitor

▶ **Menu** ▶  **Baby Monitor** ▶ **OK**

Enable/disable:

▶ **Activation** ▶ **OK**  = enabled) ... if a phone number to call is already entered, the baby monitor is enabled immediately

Entering/changing call number:

▶  **Call Target** ▶ **OK** ▶  **Select Internal or External Call** ▶ **OK** ▶ for **External Call**, enter phone number ▶ **OK**

**Baby Monitor** and the number to call are displayed when the baby monitor is enabled and in idle mode.

Activate/deactivate two-way talk:

▶  **Two-Way Talk** ▶ **OK**  = enabled)

## Deactivate baby monitor / Cancel alarm

Deactivate the baby monitor:

- ▶ In idle status press the display key **Off**

Cancel the alarm:

- ▶ Press the End call key  during an alarm

---

## Deactivate the baby monitor remotely



The alarm is forwarded to an external destination number.  
The receiving phone supports tone dialling.

- ▶ Accept alarm call ▶ Press keys

The baby monitor is deactivated and the handset is in idle status. The baby monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key **Off**.



The baby monitor cannot be reactivated remotely.  
Reactivate: → p. 29

---

## ECO DECT

The device range is set to maximum by default. This guarantees the best connection between handset and base. In idle mode, the handset does not transmit (it is radiation-free). Only the base maintains contact with the handset, using weak wireless signals. During a call, the transmit power automatically adapts to the distance between base and handset. The shorter the distance to the base, the lower the radiation.

---

### Reducing radiation by up to 80%

Enabling/disabling the maximum range:

- ▶ Menu ▶ Settings ▶ OK ▶ ECO DECT ▶ OK ▶ Max. Range ▶ OK ( = range and radiation reduced)



It is not possible to use a repeater to increase the range.

---

### Disabling radiation in idle mode

The wireless signals of the base are also disabled with the **No Radiation** setting.

- ▶ Menu ▶ Settings ▶ OK ▶ ECO DECT ▶ OK ▶ No Radiation ▶ OK ( = Radiation disabled)



All handsets registered must support this feature.

For speedy set-up of connections for incoming calls, the handset keeps switching to “ready to receive” momentarily. This increases the power consumption and so reduces the standby and talk times.

When **No Radiation** is enabled, there is no range display / range alarm on the handset. Contactability can be tested by attempting to establish a connection.

- ▶ Press and **hold** the Talk key ... the ringing tone sounds.

## Protection from undesired calls





### Black list

You can enter up to 32 numbers in a black list. When the black list is enabled, calls from black list numbers are not signalled acoustically. These settings apply to all registered handsets.

#### Enabling/disabling the black list

▶ Menu ▶  Call Manager ▶ OK ▶  Blacklist ▶ OK ▶ Activation ▶ OK ( = enabled)

#### Displaying/editing the black list

▶ Menu ▶  Call Manager ▶ OK ▶  Blacklist ▶  Blacklist ▶ OK ... the list of blocked numbers is displayed ▶ use  to scroll through the list

Create an entry: ▶ New ▶  enter the number ▶ OK

Delete entry: ▶  Select the entry ▶ Delete

#### Transferring a number from a call list to the black list

▶ Open the call list: Press the Display key  ▶  Call List ▶ OK ▶  Select an entry ▶ OK ▶ Copy to Blacklist ▶ OK

### Enabling/disabling ringtone with time control

Enter a time period during which the handset should **suspend** ringing to indicate external calls, such as during the night.

#### Enabling/disabling time control

▶ Menu ▶  Call Manager ▶ OK ▶  Time Control ▶ OK ▶ Activation ▶ OK ( = enabled)

#### Setting the time period

▶ Menu ▶  Call Manager ▶ OK ▶  Time Control ▶ OK ▶  Settings ▶ OK ▶ Off from:  Enter the 4-digit time ▶ OK ▶ Off until:  Enter the 4-digit time ▶ OK

#### Permit/block VIP calls

Specify whether, when time control is enabled, calls from those marked as VIP contacts in the directory are also suppressed.

▶ Menu ▶  Call Manager ▶ OK ▶  Time Control ▶ OK ▶ Suppress VIP Calls ▶ OK ( = enabled)

### Off for anonymous calls

You can set your **handset** so that it does not ring for calls where Calling Line Identification has been withheld. The call is only signalled on the display.

▶ Menu ▶  Call Manager ▶ OK ▶  Mute Anonym. Calls ▶ OK ( = enabled)

---

## Extending the functionality of the phone

---

### Multiple handsets

Up to four handsets can be registered with the base.

Every device is assigned an internal name and internal number (INT 1 – INT 4). The assignment can be changed.

All internal numbers are already assigned: ▶ de-register any devices no longer needed

---

### Registering a handset

The **Please register handset** display flashes or you want to register the handset with a different base.

#### Registering from the display key or menu



Registration must be initiated **both** on the base **and** on the handset. Both must be **within 60 seconds**.

#### On the handset

▶ Press the display key **Registr.**

or

▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Registration** ▶ **Register Handset** ▶ Enter as required the system PIN of the base (default: 0000) ▶ **OK** ... The display shows **Registering...**

#### On the base

▶ Within **60 seconds**, press and **hold** the registration/paging key for a minimum of 3 seconds.



The registration process takes about 1 minute. Handsets are assigned the lowest available internal number (1 to 4). If internal numbers 1 to 4 are already assigned to other devices, number 4 is overwritten.







Some Gigaset bases and bases/routers from third party manufacturers might not be fully compatible with the handset and not all functions are displayed correctly. In such cases, use menu entry **Legacy (GAP) Registration**. This guarantees correct displays on the handset, but can entail restrictions for some functions.



## De-registering a handset

You can de-register any other registered handset from any registered Gigaset handset.

- ▶ Menu ▶  Settings ▶ OK ▶  Registration ▶  Deregister Handset ▶ OK
- ▶  Select the internal user to be de-registered. (The handset you are currently using is marked with <.) ▶ OK ▶ Enter the system PIN of the base (default: 0000) ▶ OK ... the handset is registered. **Please register handset** flashes on the display

## Locating a handset (paging)



Locate a handset using the base.

- ▶ **Briefly** press the Register/Paging key on the base ... all handsets registered ring at the same time even when their ringtones are turned off.

Exit:

- ▶ **Briefly** press the Register/Paging key on the base

or

- ▶ Press  or  on a handset

## Repeater support

A repeater increases the receiving range between the Gigaset handset and base.

Enabling Repeater mode for the base:

- Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  Repeater ▶ OK ( = enabled)

Register repeater on the base: → User guide for the repeater



Repeater support and ECO DECT mode **No Radiation** are mutually exclusive.

---

## Operating the base on a router/PABX

---

### Operation with a router

When operating on the analogue connection of a router, any **echoes** occurring can be reduced by enabling **XES Mode** (XES = eXtended Echo Suppression).

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **XES Mode** ▶ **OK**  = enabled)








If there are no problems with echoes, this function should be disabled.

---

### Operation with a PABX

The following settings are only necessary when your PABX requires them (→ refer to the PABX user guide). Enter the digits **slowly** one after the other.


#### Changing the dialling mode



▶ **Menu** ▶        ▶ The digit for the dialling mode set flashes: **0** = Tone dialling (DTMF); **1** = Pulse dialling (PD) ▶ Enter digit ▶ **OK**

#### Setting the flash time







▶ **Menu** ▶        ▶ The digit for the current flash time flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms ▶ Enter digit ▶ **OK**

#### Changing pause after line seizure

You can set the length of the pause inserted between pressing the Talk key  and sending the phone number.

▶ **Menu** ▶       ▶ The digit for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec. ▶ Enter digit ▶ **OK**

#### Changing pause after recall key





▶ **Menu** ▶       ▶ The digit for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms ▶ Enter digit ▶ **OK**

# Phone settings

## Date and time









### Setting

Set the date/time so that the correct date and time can be assigned to incoming calls and to enable the alarm to be used.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶ **Date and Time** ▶ **OK** ▶  **Set Date and Time** ▶ **OK** ▶  Enter the date (day, month and year) in 8-digit format ▶ **OK** ▶  Enter the time (hours and minutes) in 4-digit format ▶ **OK**




### Accept

If date and time are also to be sent to your phone by your network operator (or a router/PABX) during calling line identification, you can specify whether and when these are accepted:

- ▶ **Menu** ▶  \*  #  0  5  #  7  3 ... The digit for the current setting flashes:
  - 1 = **Never**
  - 2 = **Once**, if the date and time are not set on your phone or
  - 3 = **Always**
- ▶  Enter the required digit ▶ **OK**




### Setting the time format

Display the time in 12-hour format instead of 24-hour format.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶ **Date and Time** ▶ **OK** ▶  **Time Format** ▶ **OK** ▶  **Select 24-hour or 12-hour** ▶ **OK** ( = selected)

### Changing the calendar (if available)

Show the date in Persian calendar format not the Gregorian.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶ **Date and Time** ▶ **OK** ▶  **Calendar** ▶ **OK** ▶  **Select Gregorian or Persian** ▶ **OK** ( = selected)

---

## Country and language (if available)

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### Country

Select the country where you use the phone.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Country** ▶ **OK** ▶  **Select the country** ▶ **OK**  
( = enabled)




---

### Display language

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Language** ▶ **OK** ▶  **Select the language** ▶ **OK**  
( = enabled)



If you accidentally choose a language you do not understand:

- ▶ **Menu** ▶   Press keys one after the other ▶  **Select the language** ▶ **OK**






---

## Display

---

### Screensaver

The screensaver is enabled when the phone is not used over a longer period of time. The time is shown as the screensaver.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **Screensaver** ▶ **OK** ▶  **Select the required option** ( = enabled)

---

### Large dial keys

Show large dial keys when dialling

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **Larger Font** ▶ **OK** ( = enabled)

---

### Contrast

Adjust the display contrast on 9 levels.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **Contrast** ▶ **OK** ▶  **Select the level** ▶ **OK** ( = selected)

---

### Backlight

The display light is switched off when the handset is not used over a long period of time. You can enable/disable this function separately for situations **handset in charging cradle** and **handset not in charging cradle**.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **Backlight Control** ▶ **OK** ▶  **Display On Out of Chrg. or Display On In Charger** ▶ **OK** ( = enabled)



The **Display On Out of Chrg.** setting reduces the standby time.

## During a call, the display is off

During a call, the display normally stays on. When the function is enabled, the display is switched off during calls.

- ▶ Menu ▶  Settings ▶ OK ▶  Display ▶ OK ▶  Backlight Control ▶ OK ▶  Display Off During Calls ▶ OK  = enabled)



If the function is disabled, talk time is reduced.

## The display flashes for new messages

- ▶ Menu ▶  Settings ▶ OK ▶  Display ▶ OK ▶  Backlight Control ▶ OK ▶  Flash Display for Notifications ▶ OK  = enabled)

## Tones and signals

### Call volume

Adjust the receiver volume or handsfree function on 5 levels.

- ▶ Menu ▶  Audio Settings ▶ OK ▶  Call Volume ▶ OK ▶  Earpiece / Handsfree ▶ OK ... The current setting is displayed ▶  Select the volume ▶ OK  = selected)

### Changing the volume during a call

During a call, set the volume of the receiver on 5 levels.

- ▶ Press the control key  ▶ set the volume with 

### Tone quality

Change the tone quality of the receiver to how you want it.

- ▶ Menu ▶  Audio Settings ▶ OK ▶  Acoustic Profile ▶ OK ▶  Low / High ▶ OK  = selected)

### Ringtone volume (ringer volume)

Adjust the volume of the ringtone on 5 levels or select **Crescendo**.

- ▶ Menu ▶  Audio Settings ▶ OK ▶  Ringer Volume ▶ OK ▶  Select volume or Crescendo ▶ OK  = selected)



### Ringtone melody

Set the ringtone melody for external calls, internal calls or the alarm.

- ▶ Menu ▶  Audio Settings ▶ OK ▶  Ringtones (Handset) ▶ OK ▶  Select External Calls / Internal Calls / Alarm Clock ▶ OK ▶  Select ringtone required ▶ OK  = selected)

---

## Disabling/re-enabling the ringtone permanently

- ▶ When the phone is idle, press and  hold the Star key. When the ringtone is disabled, symbol  is shown on the display.

---

## Deactivating the ring tone for the current call

- ▶ Menu ▶ Silent ▶ OK

---

## Enabling/disabling advisory and warning tones

The handset provides acoustic notification of different activities and statuses.

Advisory tone: e.g. keypress tones, error tone, a new message

Battery warning tone:

The battery charge falls below a certain level during a call.

Range warning tone:

The handset moves outside the range of the base.







You can enable and disable advisory and warning tones separately.

- ▶ Menu ▶  Audio Settings ▶ OK ▶  Advisory Tones / Battery Low / Out-of-Range Warning ▶ OK  = enabled)

---






## Music on hold

You can choose whether an external caller hears music on hold during an internal consultation or when a call is being forwarded.

- ▶ Menu ▶   0   1  ... The digit for the current setting flashes:  
0 = disabled; 1 = enabled ▶  enter required digit ▶ OK

## System

### Changing the system PIN

- ▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  System PIN ▶ OK ▶  Enter the current 4-digit system PIN (default: 0000) ▶ OK ▶  Enter the new 4-digit system PIN ▶ OK

### Resetting the system PIN

Resetting the base to the original PIN code **0000**:




- ▶ Remove the power cable from the base ▶ Keep pressed the Registration/paging key on the base ▶ At the same time, reconnect the power cable to the base ▶ press and hold the key for at least 5 seconds ... the base is reset and the system PIN is set to **0000**



All handsets are de-registered and must be re-registered. All settings are reset to the defaults.

### Resetting the handset

You can reset individual settings. Entries in the directory and call list, and the handset's registration to the base, are maintained.

- ▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  Reset Handset ▶ OK ... Perform factory reset? ▶ OK

### Resetting the base

A reset disables mode **No Radiation**, resets individual settings and deletes all lists.

The system PIN is reset to the original code **0000**.

The time and date are not affected. The answer machine (if available) is not ready until after about 15 seconds after the base is reset.

#### Resetting the base from the menu

The handsets remain registered. The system PIN is **not** reset.

- ▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  Reset Base ▶ OK ... Reset? ▶ OK

#### Resetting the base using a key on the base

All handsets are de-registered. The system PIN is set back to the original code **0000**.

- ▶ Remove the power cable from the base ▶ Keep pressed the **Registration/paging key** on the base ▶ At the same time, reconnect the power cable to the base ▶ Keep the key pressed for at least another 5 seconds

## Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care

[www.gigaset.com/service](http://www.gigaset.com/service).



### Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



### Contact our Customer Care team

Couldn't find a solution in the FAQs section?

We are happy to help...

#### ... online:

via our contact form on the customer service page

#### ... by telephone:

**Belgium 07815 6679**

(local call cost charge)

**Netherlands 0900-3333102**

(1.00 € per call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product). In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.



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## Guarantee Certificate - Belgium and Netherlands

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in Belgium and the Netherlands the Guarantee is issued by: Gigaset Communications Nederland B.V.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

## Manufacturer's advice

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### Authorisation

This device is intended for analogue phone lines in your network.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset Box 90(A) - Gigaset CL390H is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:  
[www.gigaset.com/docs](http://www.gigaset.com/docs).

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

---

### Data protection

We at Gigaset take the protection of our customers' data very seriously. It is precisely for this reason that we are ensuring all our products feature "Privacy by Design" as standard. All information we collect is used to make our products as good as possible. In the process, we ensure your details are protected and only used for the purposes of making available to you a product or service. We know which path your data takes through the company and ensure this happens in line with data protection specifications in a secure and protected manner.

The full text of the privacy policy is available from: [www.gigaset.com/privacy-policy](http://www.gigaset.com/privacy-policy)

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### Environment

#### Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at [www.gigaset.com](http://www.gigaset.com).

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#### Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

**ISO 14001 (Environment):** Certified since September 2007 by TÜV SÜD Management Service GmbH.

**ISO 9001 (Quality):** Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

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## Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

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## Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

**Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

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## Contact with liquid

If the device comes into contact with liquid:

- 1 Unplug all cables from the device.
- 2 **Remove the batteries and leave the battery compartment open.**
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
- 6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## Technical data

### Batteries

Technology:	Nickel metal hydride (NiMH)
Size:	AAA (Micro, HR03)
Voltage:	1.2 V
Capacity:	400 - 1000 mAh

### Handset operating times/charging times

The operating time of your Gigaset depends on the capacity of the battery, its age and the way it is used. (All times are maximums).

Standby time (hours)	180 / 110*
Talktime (hours)	12
Operating time for 1.5 h of calls per day (hours)	90 / 70*
Charging time in charging cradle (hours)	4.5
Charging time in base (hours)	5

\* **No Radiation** switched on/off, without display backlight in idle mode

### Power consumption of the handset in the charging cradle

When charging:	approx. 2.10 W
To maintain the charge status:	approx. 1.30 W

### Base power consumption

#### Without answer machine

Standby:	
• Handset in the charging cradle (charging)	approx. 2.00 W
• Handset in the charging cradle (sustained charge)	approx. 0.60 W
• Handset away from the charging cradle	approx. 0.55 W
During a call:	approx. 0.65 W

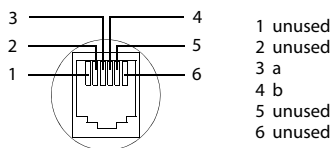
#### With answer machine

Standby:	
• Handset in the charging cradle (charging)	approx. 2.80 W
• Handset in the charging cradle (sustained charge)	approx. 1.00 W
• Handset away from the charging cradle	approx. 0.65 W
During a call:	approx. 0.75 W

## General technical specifications

DECT standard	supported
GAP standard	supported
Radio frequency range	1880 - 1900 MHz
Range	up to 300 m outdoors, up to 50 m indoors
Power supply for base	230 V ~/50 Hz
Transmission power	10 mW average power per channel, 250 mW pulse power
Ambient conditions for operation	+5°C to +45°C, 20% to 75% relative humidity

## Pin connections on the telephone jack



## Character set tables

The character set used on the handset is dependent on the language set.

### Entering letters/characters

- ▶ Press the relevant key several times.
- ▶ Briefly press the Hash key **# +>** to switch from mode "Abc" to "123", from "123" to "abc" and from "abc" to "Abc".
- ▶ Press and hold the Hash key **# +>** ... The available characters of the key are shown in sequence for selection

### Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
<b>1</b>	1	£	§	¥	¤										
<b>2</b>	a	b	c	2	ä	á	à	â	ã	ç					
<b>3</b>	d	e	f	3	ë	é	è	ê							
<b>4</b>	g	h	i	4	ğ	ï	í	ì	î	ı					
<b>5</b>	j	k	l	5											
<b>6</b>	m	n	o	6	ö	ñ	ó	ò	õ	ō					
<b>7</b>	p	q	r	s	7	ß	ş								
<b>8</b>	t	u	v	8	ü	ú	ù	û							
<b>9</b>	w	x	y	9	ÿ	ý	æ	ø	å						
<b>0</b>	<sup>1)</sup>	.	,	?	!	0	+	-	:	¿	ı	"	'	;	_
<b>* &gt;</b>	*	/	(	)	<	=	>	%							
<b># +&gt;</b>			#	@	\	&	§								

1) Space

# Menu tree



Not all functions described in the user guide are available in all countries or from all network providers.

Opening the main menu: ► Press the display key **Menu** when the handset is in the idle mode.



## Alarm Clock

Activation	.....	→ p. 28
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Occurrence	.....	→ p. 28



## Audio Settings

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Ringer Volume	.....	→ p. 37
Battery Low	.....	→ p. 39
Advisory Tones	.....	→ p. 39
Out-of-Range Warning	.....	→ p. 39
Ringtones (Handset)	.....	→ p. 37



## Answering Machine

System without local answer machine

Play Messages	.....	→ p. 27
Net Mailbox	.....	→ p. 27

System with local answer machine

Play Messages	Net Mailbox *	→ p. 27
	Answ. Mach. *	→ p. 24
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\* When the network mailbox is set up

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## Menu tree



### Baby Monitor

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Call Target	.....	→ p. 29
Two-Way Talk	.....	→ p. 29



### Call Manager

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